



OVERVIEW

PM DCATS needed end-to-end logistics support to successfully deploy a critical DoD Teleport System.

WWT helped PM DCATS meet all of the project's technical requirements and key deadlines. WWT made sure that all equipment was up and working and all end users were fully trained to troubleshoot new equipment.

KEY BENEFITS

- Supply Chain Visibility
- Centralized Warehousing & Storage
- Streamlined Procurement
- Comprehensive Training

ABOUT PM DCATS

PM DCATS provides centralized, intensive project management of communications transmission systems projects and other special programs, worldwide.

The programs provide the critical bandwidth required for the Global Information Grid and support the DoD transformation by developing and fielding communications systems capable of overcoming existing and projected, bandwidth constraints. Learn more at www.eis.army.mil/dcats/.

ARMY PM DCATS

World Wide Technology Ensures Successful Deployment of DoD Teleport System

CHALLENGE

Project Manager, Defense Communications and Army Transmission Systems (PM DCATS) was working hard to manage the complexity of implementing a new Department of Defense (DoD) Teleport System, designed to provide deployed forces multi-media radio frequency (RF) interoperability among multiple military and commercial communications systems.

The new DoD Teleport System required rapid deployment for ongoing combat support. However, PM DCATS' logistics and lab implementation resources were overloaded with work. Lack of manpower, contracting headaches and project overload soon put PM DCATS in jeopardy of missing key deadlines in the critical DoD Teleport System rollout schedule.

Upon visiting World Wide Technology (WWT) warehouse facilities and seeing first-hand how quickly and efficiently WWT professionals could asset tag, rack and stack gear, load in new operating systems and complete testing, PM DCATS selected WWT as their new systems integrator to ensure the success of the DoD Teleport System project.



SOLUTION

WWT sales, engineering, operations and business development teams worked closely with PM DCATS Teleport System team to develop a scope of work (SOW) encompassing the overall project requirements as well as to identify and populate the bill of materials (BOM) with approximately \$20M of IP networking and satellite communications gear from multiple OEMs.

WWT provided best commercial practices along with complete set up, testing, commercial shipping and implementation of twenty different technologies in multiple racks at eight locations around the world.

TECHNOLOGY

WWT employed best commercial practices to develop a custom solution for PM DCATS, providing remote visibility to the DoD Teleport System and the entire supply chain. The new solution also met stringent Army compliance issues.

STRATEGIC PARTNER



WWT created custom designs and test plans to comply with strict government requirements, managed multiple manufacturers involved in the project and documented the complete rack build. WWT professional services also designed a comprehensive government-approved field training package, which included on-site end-user training for every piece of equipment that went into the racks.

“WWT’s professional expertise was evident throughout this project,” said Jeffrey Cucciniello, DoD Teleport Project Leader at PM DCATS. “They not only provided the technology we needed, but also took the time to train our people to ensure that we were getting the most out of our solution.”

RESULTS

WWT’s creativity and collective end-to-end supply chain and logistics expertise supported the development of a custom solution for PM DCATS, providing remote visibility to the DoD Teleport System and the entire supply chain. With WWT, PM DCATS quickly streamlined procurement while centralizing warehousing and storage. Moreover, WWT’s professional expertise and flexible project plan ensured a successful deployment of the DoD Teleport System.



By remaining flexible without compromising quality, WWT helped PM DCATS meet stringent Army compliance issues, all of the project’s technical requirements and key deadlines.

“From their intense focus on open channels of communication, meeting technical requirements, procuring hardware from multiple manufacturers, accurate rack builds, documentation, testing equipment, shipping strategies, training end users – and meeting our deployment schedule deadlines, WWT never wavered in their commitment to providing us with complete visibility throughout the entire supply chain process,” said Cucciniello.

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ABOUT WWT

World Wide Technology, Inc. (WWT) is a leading Systems Integrator providing technology and supply chain solutions to customers and suppliers around the world.

Visit www.wwt.com to learn more.

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