

WORLD WIDE TECHNOLOGY, INC.

PROFESSIONAL SERVICES GOVERNMENT PRICE LIST

Service Category	Description of Services	Hourly Rate
Software Development Support I	<p>Application development activity which requires an Analyst/ Programmer to develop and implement a system using COTS software.</p> <p><i>Prerequisites: none.</i></p>	See non-personal service rates below.
Software Development Support II	<p>Application development activity which requires a Systems Analyst to develop and implement a system using COTS software.</p> <p><i>Prerequisites: none.</i></p>	See non-personal service rates below.
Software Development Support III	<p>Application development activity which requires a Senior Systems Analyst to lead, overview, develop, implement a system using COTS software.</p> <p><i>Prerequisites: none.</i></p>	See non-personal service rates below.
Imaging and Conversion	<ul style="list-style-type: none"> • Design, plan, implement and manage enterprise-wide imaging/workflow solutions for clients. • Provide turn-key solutions which: <ul style="list-style-type: none"> * convert from nearly any type of source document including paper, microfilm, microfiche, tape, optical. * provides output of the converted images to nearly any format including CD-ROM, Tape, Optical Platter. • Backfile conversions to imaging workflow systems. • Service bureau and onsite document conversion services. 	See non-personal service rates below
Internet Services: <i>Pre-installation Analysis</i>	<p>Performance of a site survey by a Senior Analyst to discover and identify the prerequisite Internet components, including: TCP/IP, domain names, hardware & software connectivity options. The deliverable of this Analysis is a written evaluation of the required hardware, software and network components to implement an Internet Web Server for electronic publishing. Included in the analysis are recommendations for the Internet Service Connection, TCP/IP Addressing Scheme, Domain Name Registration procedures.</p> <p><i>Prerequisites: none.</i></p>	See non-personal service rates below.
<i>Installation and Configuration Service</i>	<p>Configuration and installation of a world wide web server by a Senior Systems Specialist for electronic document publishing on the Internet. Installation includes hardware, software, and networking components to configure the Web Server.</p> <p><i>Prerequisites: An Internet Services Provider connection must be operational; TCP/IP addresses have been identified; A Domain Name must be registered and available.</i></p>	See non-personal service rates below.

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<i>HTML Electronic Document Creation Service</i>	<p>Implementation of a web authoring environment by an Analyst/ Programmer for electronic document, including text and graphics, creation using HTML code. The environment will include procedures for creating, publishing, and backup of electronic documents.</p> <p><i>Prerequisites: Operational Web Site.</i></p>	See non-personal service rates below.
Network Engineering	<ul style="list-style-type: none"> • Design inter/intra network topology, including considerations for cost effectiveness, performance, availability/redundancy, disaster recovery based on customers specifications. • Evaluate application fit for networked solution. • Evaluate / recommend product fit. • Capacity planning evaluation for network requirements. • Provide site planning information. • Design network addressing scheme including Internet/Intranet considerations. • Advise on migration considerations for moving from existing network to a newer technology solution, e.g., integration of legacy SNA network with a multi-protocol environment, implementation of Frame Relay, etc. • Network Hubbing, Routing and topology strategies. • Text file generation based on network design. • Performance tuning/security e.g., access lists, queuing. • Download configurations to equipment at appropriate time. • Deliver current configuration files and all associated documentation to Customer. • Moves, adds, and changes. 	See non-personal service rates below.
Telecommunication Engineering	<ul style="list-style-type: none"> • Custom equipment integration services including engineering, design, installation and testing of complex voice, data and video communications systems. • Design, engineering and implementation of fiber optic or copper communication networks and associated carrier equipment. 	See non-personal service rates below.
Integration, Installation and Customer Support Services	<ul style="list-style-type: none"> • Unboxing, configuration, burn-in, set-up, diagnostic performance and troubleshooting on a broad range of equipment in WWT integration laboratory prior to delivery to customer. • Field configuration, burn-in, set-up, diagnostic performance, and troubleshooting of equipment. • Integration and implementation of different types of equipment configurations. 	See non-personal service rates below.

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Labor Category	Non-Personal Services - Skill Level	Hourly Rate
Program Manager	Senior level executive with extensive experience in delivery of state-of-the-art technology solutions. Provides overall managerial direction for multiple projects. Formulates and reviews project feasibility studies, determines cost and ensures conformance to quality standards.	\$166.25
Project Manager	Senior level manager with extensive experience in managing projects for high quality, state-of-the-art technology solutions. Supervises development, implementation and documentation of a wide range of systems. Ensures project deadlines and milestones are met.	\$152
System Specialist II	Senior level system specialist with extensive experience in system integration with excellent knowledge of multiple hardware and software components. Supervises installation and configuration of hardware and software components including operating systems, COTS system software, desktop client systems, and imaging related network components. Oversees and provides complex hardware and system software maintenance support.	\$152
System Specialist I	Experienced in system integration with expanded knowledge of multiple software and hardware components. Coordinates delivery and installation of system hardware and software. Installs and configures hardware and software components including operating systems, COTS system software, desktop client systems, and imaging related network components. Provides hardware and system software maintenance support.	\$118.75
Systems Analyst II	Senior level analyst with extensive experience developing functional requirements and creating functional specifications to design applications to meet customers' complex business requirements. Supervises development, programming, testing, documentation, and implementation of applications. Excellent knowledge of system life cycle management, structured system development methodologies, and structured analysis and design techniques.	\$152
Systems Analyst I	Extensive experience in developing functional requirements and creating functional specifications to design applications to meet customers' complex business requirements. Analyzes requirements in terms of equipment and environment capabilities. Supports highly complex designs and performs analytical and programming tasks. Excellent knowledge of system life cycle management, structured system development methodologies, and structured analysis and design techniques.	\$118.75

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Systems Analyst/Programmer II	Experienced in providing input into system design. Provides high level support and oversight in developing, programming, testing and documenting application program modules. Excellent knowledge of system life cycle management, structured system development methodologies, and structured analysis and design techniques, and programming.	\$95
Programmer I	Experienced in developing, programming, testing, and documenting application program modules. Excellent knowledge of system life cycle management, structured system development methodologies, and structured analysis and design techniques, and programming.	\$71.25
Network Analyst II	Senior level engineer with extensive experience in providing oversight in design, integration and implementation of networking systems. Excellent knowledge of overall networking technologies (hardware, software, operating system and LAN products). Expertise includes WAN, LAN to LAN, and LAN to host connectivity.	\$152
Network Analyst I	Experienced network engineer with extensive experience in design, integration and implementation of networking systems. Excellent knowledge of overall networking technologies (hardware, software, operating system and LAN products). Expertise includes WAN, LAN to LAN, and LAN to host connectivity.	\$118.75
Network Technician II	Experienced technician providing oversight for installation, integration and performance monitoring for multiple networking systems. Excellent knowledge of overall networking technologies; levels of technologies; test/diagnostic tools; and extensive trouble shooting abilities.	\$95
Network Technician I	Experienced technician providing installation, integration and performance monitoring for multiple networking systems. Excellent knowledge of overall networking technologies; levels of technologies; test/diagnostic tools; and extensive trouble shooting abilities.	\$71.25
Telecommunications Engineer II	Senior level engineer with extensive design and integration experience for providing oversight and customer support for voice, data and video implementation. Excellent knowledge of customer service premise and central office switching technology and cable backbone.	\$152
Telecommunications Engineer I	Engineer with extensive design and integration experience for providing integration and implementation of voice, data and video telecommunications systems. Excellent knowledge of customer service premise and central office switching technology and cable backbone.	\$118.75
Telecommunications Technician II	Lead telecommunications technician providing over site and customer support for staging, installation and programming of various voice and data systems and video technology. Excellent knowledge of voice/data switching and routing technologies. Comprehensive	\$95

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Telecommunications Technician I	problem solving and customer support experience. Experienced technician providing staging, installation and programming for various voice and data systems and video technology. Excellent knowledge of voice/data switching and routing technologies. Extensive problem solving and customer support abilities.	\$71.25
Technical Writer	Experienced with a high level of expertise in word processing packages including Microsoft Word and WordPerfect. Develops user, reference and procedure manuals for computer systems. Provides the selection and implementation of on-line help facilities for applications.	\$57
Technician II	Lead technician for field configuration, burn-in, set-up, diagnostic performance and troubleshooting of equipment. Provides oversight for configuration, burn-in, set-up, diagnostic performance and troubleshooting of various kinds of equipment in WWT integration laboratory prior to delivery to customer. Excellent knowledge of a wide variety of communication and information technology and troubleshooting methodology.	\$47.50
Technician I	Experienced technician for configuration, burn-in, set-up, diagnostic performance and troubleshooting of various kinds of equipment in the field or in the WWT integration laboratory prior to delivery to customer. Excellent knowledge of a wide variety of communication and information technology and troubleshooting methodology.	\$36.10