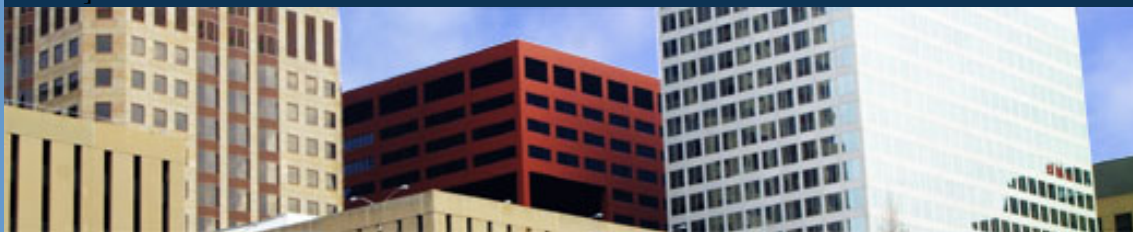


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in business

BBB warns about Access US
updated: 03/27/2003 09:34 PM

The **Better Business Bureau** has received more than 30 complaints and other reports of problems with service or billing by **Access US**, an Internet service provider with offices on Laclede's Landing.

Access US failed to respond to 17 of the complaints, the BBB said.

Victor Mattison, president of Access US, said Thursday that the unresolved complaints were news to him. "Obviously, taking care of our customers is very important," he said. "If there's a problem, we aggressively work to resolve it."

The BBB is urging consumers to be cautious in dealing with Access US, which is owned by **Western Pacific Network Services Inc.**

World Wide opens three branches

World Wide Technology Inc. of Maryland Heights has opened facilities in Austin, Texas; Nashville, Tenn.; and Reno, Nev., to fulfill a "substantial" new contract with **Dell Computer Corp.** for supply-chain services that support its manufacturing process. Terms of the contract weren't disclosed.

With the Dell contract, combined with a master distribution agreement with **Netbotz Inc.**, announced in February, and some other contracts completed or in process, commercial accounts are expected to make up about 80 percent of **World Wide's** sales this year, up from about 70 percent last year.

Revenue from government contracts also is expected to increase, and **World Wide** is

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projecting this year's revenue at just around \$1 billion, up from \$720 million last year, said Joe Koenig, president.

Emerson's order growth slows

Orders at Ferguson-based **Emerson** grew at a slow pace - and even that sluggish growth was boosted by favorable foreign-exchange rates, the maker of control systems, electronics and electrical products said Thursday in a regulatory filing.

Orders for the three-month period ended Feb. 28 grew in a range of flat to 5 percent.

If the effects of foreign currency, divestitures and acquisitions are excluded, orders were down slightly, since North American and European demand remained weak due to the Iraqi war and lower capital spending.

In trading Thursday, shares of Emerson closed at \$47.64, down 40 cents.

G.A. Sullivan revamps history site

G.A. Sullivan, an information-**technology** company in Maryland Heights, has redesigned the Web site of the Missouri Historical Society, www.mohistory.org.

The site was updated with fresh graphics and a design that matches the look and feel of the Missouri History Museum's Emerson Center, the company said.

Wilson will manage care center work

S.M. Wilson & Co. of St. Louis will manage construction of an outpatient and emergency care center being built to replace Christian Hospital Northwest in Florissant. The new center will have 42,000 square feet.

Wilson expects to begin demolishing the hospital's former mental-health wing in the next few weeks to clear the site for the new building. Construction will begin in late spring or early summer and is expected to take 12 to 14 months.

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