

WORLD WIDE TECHNOLOGY, INC. GSA SCHEDULE 70 PROFESSIONAL SERVICES / GS-35F-400GA

ADVISORY SERVICES ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Principal Consultant \$271.43/hr.	Resource is expert-level in more than one technology. They are responsible for the analysis, design, and delivery of consultative solutions to meet client expectations. Resource is comfortable communicating at the most senior levels of a customer organization. They are the main contact for the customer and oversee the day-to-day operations of the project until completion. 10+ years' experience.	May hold any of the following: Master's or PhD in Relevant fields
Consultant \$158.40/hr.	Resource is an expert-level resource and able to provide support and advice to the customer. This level of resource is able to provide a moderately complex consultation for customer requirements. They are effective at working in teams or by themselves in accomplishing project objectives. 5+ years' experience.	May hold any of the following: Bachelors in Relevant fields

BUSINESS DEVELOPMENT BIG DATA ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Big Data Principal Consultant \$418.94/hr.	Expert level resource able to lead or participate in Big Data consulting engagements. Able to complete complex activities. 10+ years' experience in consulting	May hold any of the following: MBA Master's in operations research PhD in Relevant fields

BUSINESS DEVELOPMENT CYBERSECURITY ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Cyber Security Consultant \$236.78/hr.	Resource is expert-level in more than one technology. They are able to lead multi-technology, enterprise designs, or provide technical oversight for multi-implementation teams. Resources can conduct and lead WWT Cyber Security Risk Assessments. This person is a SME for industry standards, regulations, and frameworks across multiple WWT verticals. Resource is a Security consultant and is comfortable communicating at the most senior levels of a customer organization. 10+ years' experience.	May hold any of the following: Cisco Certified Internetwork Expert (CCIE) with Security specialization Certified Information Security Manager (CISM) Certified Information Systems Security Professional (CISSP) Certified Ethical Hacker (CEH) Global Information Assurance Certifications (GIAC) Payment Card Industry (PCI) certifications (QSA, ISA and PCIP)

DATA CENTER ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Senior Engineer \$146.10/hr.	Resource is an expert-level resource and able to complete a Data Center implementation with little or no oversight. This level of resource is able to complete a moderately complex (single site or technology) design from customer requirements. They are effective at working in teams or by themselves in accomplishing project objectives. 5+ years' experience.	May hold any of the following: Citrix Certified Enterprise Engineer (CCEE) for Virtualization VMware Certified Design Expert (VCDX) Microsoft Certified Solutions Expert (MCSE) EMC Implementation Engineer (EMCIE) Cisco Certified Internetwork Expert (CCIE) Data Center
Engineer \$140.01/hr.	Resource is experienced but may not be to a Sr. Engineer level. They are able to complete Data Center project objectives with some oversight or coaching. 3 to 5 years' experience.	May hold any of the following: Citrix Certified Advanced Administrator (CCAA) VMware Certified Advanced Professional (VCAP)

		Microsoft Certified Solutions Associate (MCSA) Cisco Certified Network Professional (CCNP) Data Center
--	--	---

ENTERPRISE NETWORK SERVICES (ENS) ROUTING & SWITCHING ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Engineer \$158.90/hr.	Resource is experienced but may not be to a Sr. Engineer level. They can complete Routing & Switching project objectives with some oversight or coaching. 3 to 5 years' experience.	May hold any of the following: Cisco Certified Network Professional (CCNP) Routing and Switching Cisco Certified Design Associate (CCDA)
Technician \$107.62/hr.	Resource is entry-level, may not have any certifications, or only basic certification. Resource is unlikely to be assigned to a Routing & Switching project without oversight or supervision. 1+ years' experience. This role can only be used with prior approval from your Delivery Manager on a case by case basis due to limited availability	May hold any of the following: Cisco Certified Network Associate (CCNA) Routing and Switching Cisco Certified Entry Networking Technician (CCENT)

END USER COMPUTING ROLES

(Formerly CPMigrator)

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Senior Engineer \$130.98/hr.	Resource is an expert-level resource and able to complete an End User Computing implementation with little or no oversight. This level of resource can complete a moderately complex (single site or technology) design from customer requirements. They are effective at working in teams or by themselves in accomplishing project objectives. 5+ years' experience.	May hold any of the following: Microsoft Certified Solutions Expert (MCSE) Microsoft Certified Solutions Developer (MCSD)

PROJECT MANAGEMENT ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Program Manager \$212.12/hr.	Resource is expert-level in project management. They provide leadership and expertise to deliver programs and initiatives on schedule and within budget. Resource plans and administers both projects and the overall program and ensures that deliverables are completed correctly and on time. They are comfortable communicating at the most senior levels of a customer organization. 10+ years' experience.	May hold any of the following: Program Management Professional (PgMP) Project Management Professional (PMP)
Senior Project Manager \$165.24/hr.	Resource is an expert-level resource and able to lead a team of engineers to complete a project with little or no oversight. They coordinate resources, establish the project governance structure and communicate about the project. 5+ years' experience.	May hold any of the following: Project Management Professional (PMP)
Project Manager \$116.88/hr.	Resource is experienced by may not be to a Sr. Project Manager level. They are able to lead a team of engineers to complete a project with little or no oversight. They coordinate resources, establish the project governance structure, and communicate about the project. 5+ years' experience.	May hold any of the following: Certified Associate in Project Management (CAPM)
Project Coordinator \$65.49/hr.	Resource is entry-level, may not have any certifications, or only basic certification. Resource is unlikely to be assigned to manage a project without oversight or supervision. 1+ years' experience. This role can only be used with prior approval from your Business Manager on a case-by-case basis	

Bachelor's degree required or if not attained equivalent years of experience required per labor category requirement.

APPLICATION DEVELOPMENT AND DEVOPPS SOLUTION ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Senior User Experience Consultant \$145.09/hr.	Extensive design, technical and agency experience. Experienced in facilitating branding, as well as broader digital strategies. Responsible for conducting user research, analysis & synthesis, persona development, interaction design, and usability testing to create products that delight our customers. They are effective at working in teams or by themselves in accomplished project objectives 5+ years of experience.	May hold any of the following: Bachelor's or equivalent experience
User Experience Consultant \$108.82/hr.	Experience and training in application design, usability testing and validation. Experience developing the strategy and execution of content across digital channels. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience.	May hold any of the following: Bachelor's or equivalent experience
Product Owner \$130.98/hr.	Responsible for defining and prioritizing the team backlog to streamline project execution. Well-versed in all aspects of current visual design standards and trends and will be responsible for managing project design reviews, resource planning, and execution for all project work related to visual design. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience.	May hold any of the following: Bachelor's or equivalent experience
Front End Engineer \$127.96/hr.	Experience using modern, frontend web development tools, techniques, and methods for the creation and deployment of user-facing interfaces. Works in an agile environment to deploy changes. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience.	May hold any of the following: Bachelor's or equivalent experience
Sr Software Engineer \$150.13/hr.	Responsible for developing the software required on this project. Familiar with the Agile software development process. They are effective at working in teams or by themselves in accomplished project objectives 5+ years of experience.	May hold any of the following: Bachelor's or equivalent experience
IT Support \$141.06/hr.	Experience serving as the engineer of complex technology implementations in a product-centric environment. Comfortable with bridging the gap between legacy development or operations teams and working toward a shared culture and vision. Works tirelessly to arm developers with the best tools and ensuring system uptime and performance. They are effective at working in teams or by themselves in accomplished project objectives 5+ years of experience	May hold any of the following: Bachelor's or equivalent experience
Agile Coach \$192.44/hr.	A consultant who works within a team to promote discovery, collaboration, learning and problem solving to reduce risk and improve delivery assurance using metrics and models aligned to team purpose. They are effective at working with teams to accomplished project objectives with 5+ years of experience.	May hold any of the following: Bachelor's or equivalent experience
Business Analyst \$121.91/hr.	Familiar with a range of digital/web services and solutions, ideally where open source and cloud technologies and agile development methodologies have been applied. An eye for detail, excellent communication skills, ability to rationalize complex information to make it understandable for others to work, and ability to interrogate reported information and challenge sources where inconsistencies are found. They are effective at working in teams or by themselves in accomplished project objectives with 3-5 years of experience.	May hold any of the following: Bachelor's or equivalent experience

LOGISTICS

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Logistician I \$24.30/hr.	Logistician I performs production level logical configurations & testing. Follows detailed work instructions given by the Engineering team to accomplish tasks. This position works cross-functionally with other teams within the Supply Chain organization. 2 years' experience, Associates Degree	May hold any of the following: Associates or equivalent experience
Logistician II \$36.47/hr.	Logistician II includes designing, analyzing, configuring, maintaining, & repair of network infrastructure & applications. Ensuring everything	May hold any of the following: Bachelor's or equivalent experience

	is completed in a timely manner. Maintain the technology center with minimal impact to production. 3 years' experience, Bachelor's Degree	April 25
Logistician III \$47.32/hr.	Logistician III includes schedule preparation and resource forecasting for project requirements & personnel. Ensure projects are completed according to project plans. Responsible for delivering solutions before transitioning to production operations. 5 years' experience, Bachelor's Degree	May hold any of the following: Bachelor's or equivalent experience
Logistician IV \$70.20/hr.	Logistician IV manages analytical and transactional work. Manages the successful execution and fulfillment of program specific orders, driving issue resolution across functional areas. Makes recommendations on process and/or system enhancements. 8 years' experience, bachelor's degree	May hold any of the following: Bachelor's or equivalent experience
Logistician V \$77.95/hr.	Logistician V oversees the execution of the project, ensures schedule is running on time. Ensures strong financial performance. Develops new processes if needed and interacts with all program customers and partners & performs risk mitigation. 10 years' experience, bachelor's degree	May hold any of the following: Bachelor's or equivalent experience

LARGE SCALE INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

Additional Information Below Price Chart May Apply

ROLE	DESCRIPTION	EDUCATION & EXPERIENCE
Agile Consultant \$347.22/hr.	Expert resource in Agile software delivery/Agile transformation who works closely with teams, mid-level and executive leadership across the client organization to facilitate, guide, and accelerate project success. May oversee project operations, develop procedures, direct contractual and technical executions, optimize the team's processes and ensure that industry and government standards of delivery are being met throughout the life cycle of the project. May apply human-centered design, usability, and human factors research techniques to the design and development of products, software, systems, and processes. May manage acquisition and employment of project resources and control financial and administrative aspects of the project.	Bachelor's & 5 Years
Analyst \$261.69/hr.	Experienced resource who develops analytical solutions to achieve defined business objectives. May be familiar with a range of IT services and solutions, have excellent communication skills and the ability to make complex information understandable for others. Supports the project lead and project team to ensure execution of a comprehensive management plan. Conducts ongoing research and analysis to support the appropriate business context for performance improvement. Is effective at working in teams or by themselves in accomplishing project objectives.	Bachelor's & 3 Years
Architect I \$360.46/hr.	Experienced resource in more than one technology who can lead multi-technology, enterprise designs, or provide technical oversight for multi-implementation teams. Architect may scope, design, build, evaluate, test, configure, deploy and/or execute scenarios or solutions in the relevant IT environment. May have specialization in one or more technical areas such as Enterprise Architecture, Automation, Software Defined Networking, Voice, Collaboration, Compute, Enterprise Networking, Cybersecurity, Data storage, Data Analysis/Data Science.	Bachelor's & 5 Years
Architect II \$392.03/hr.	Expert resource in more than one technology who can lead multi-technology, enterprise designs, or provide technical oversight for multi-implementation teams. Architect may scope, design, build, evaluate, test, configure, deploy and/or execute scenarios or solutions in the relevant IT environment. May have specialization in one or more technical areas such as Enterprise Architecture, Automation, Software Defined Networking, Voice, Collaboration, Compute, Enterprise Networking, Cybersecurity, Data storage, Data Analysis/Data Science.	Master's & 5 Years
Chief Architect \$407.30/hr.	Expert resource who is responsible for defining and maintaining the enterprise architecture and review processes, and leading process integration throughout the program. May leads cross functional teams engaged in scoping, designing, building, evaluating, testing, configuring, deploying, and/or executing scenarios or solutions in the relevant IT environment. Chief Architect may manage multiple complex projects simultaneously. May have specialization in one or	Master's & 5 Years

	more technical areas such as Enterprise Architecture, Automation, Software Defined Networking, Voice, Collaboration, Compute, Enterprise Networking, Cybersecurity, Data storage, Data Analysis/Data Science	
Data Scientist \$275.95/hr.	Experienced resource who designs and architects AI and Data Science solutions using algorithmic and quantitative methods to meet the analytics needs of the organization. Experienced with frequent use and application of technical standards, principles and theories. Works under general supervision, providing solutions to technical problems of moderate scope/complexity.	Master's & 3 Years
Engagement Manager \$394.07/hr.	Expert resource who provides management, direction, administration, quality management, and leadership of the execution of the project. Acting as the technical resource lead, manager, and administrator for the effort. Directs efforts of cross-competency teams, including contractors at multiple locations and serve as the primary interface and POC with Government program authorities and representatives on technical and project issues. Oversees project operations by developing procedures, planning and directing execution of the contractual, technical, multi-disciplinary engineering, programming, maintenance, and administrative support effort, and monitoring and reporting progress. Managing acquisition and employment of project resources and controlling financial and administrative aspects of the project.	PhD & 5 Years
Engineer II \$280.02/hr.	Experienced resource who can complete a moderately complex (single site or technology) project from customer requirements. Resources are effective at working in teams or by themselves in accomplishing project objectives with some oversight. Specialization in one or more IT Services areas such as Automation, Cybersecurity, Information Assurance, Engineering Training, Enterprise Networks, Integration and Testing, Voice, Wireless, Data Center; End-user computing, Data Analysis/Data Science.	Bachelor's & 3 Years
Engineer III \$341.12/hr.	Expert resource who is able to complete project implementation with little or no oversight. May have specialization in one or more technical area such as Automation, Cybersecurity, Information Assurance, Engineering Training, Enterprise Networks, Integration and Testing, Voice, Wireless, Data Center; End-user computing, Data Analysis/Data Science.	Bachelor's & 5 Years
Lead Services Consultant \$456.18/hr.	Expert resource who is responsible for the analysis, design, and delivery of consultative solutions to meet client expectations. Resource is an expert in more than one technology area and is comfortable communicating at the most senior levels of a customer organization. They are the main contact for the customer and oversee the day-to-day operations of the project until completion. May have technical specialization in IT infrastructure or security services.	Bachelor's & 10 Years
Project Manager I \$150.70/hr.	Entry-level project management resource who works with customers and project team to develop a timeline, create schedules, and oversee progress to ensure goals are met on time. Manages scope, tracks delivery, milestones, and resources. Utilizes spreadsheets to track budgets, dates, and other information perform a role.	Bachelor's & 1 Years
Project Manager II \$224.02/hr.	Experienced project management resource who is a single point-of-contact for performing all activities related to managing and administering the project to include tracking financial, schedule and performance progress. Oversight may include product ownership support, business analysis, coaching of team and customer, reporting, meeting setup and facilitation, metrics, etc.	Bachelor's & 3 Years
Project Manager III \$303.45/hr.	Expert program management resource who is responsible for managing all aspects of financial, schedule and performance to assigned projects and programs. Resource may manage large and complex technical projects, leveraging project management best practices to drive continuous improvement, and ensuring high-quality outcomes.	Bachelor's & 5 Years
Project Manager IV \$356.39/hr.	Expert resource in program management and comfortable communicating at the most senior levels of a customer organization. Provide leadership and expertise to deliver programs and initiatives on schedule and within budget. Plan and administer individual projects and the overall program and ensures that deliverables are completed correctly and on- time.	Bachelor's & 10 Years

<p>Services Consultant \$318.72/hr.</p>	<p>Experienced resource with communication and technical writing analytical and presentation skills. Conducts analysis of work plan completeness, prepares status reports, and supports quality control practices. Proactively detects technical deficiencies and develops practical, workable solutions to problems. Communicates customer expectations to project team, and escalates appropriate issues to senior level project staff. Present results and recommendations to clients and partners. May have technical specialization in IT infrastructure or security services.</p>	<p>Bachelor's & 2 Years</p>
<p>Services Consultant II \$336.03/hr.</p>	<p>Expert level resource with communication and technical writing analytical and presentation skills. Conducts analysis of work plan completeness, prepares status reports, and supports quality control practices. Proactively detects technical deficiencies and develops practical, workable solutions to problems. Communicates customer expectations to project team and escalates appropriate issues to senior level project staff. Works with and through others to consistently break down barriers between departments and can act as technical expert. May have technical specialization in IT infrastructure or security services.</p>	<p>Bachelor's & 5 Years</p>
<p>Software Engineer I \$269.84/hr.</p>	<p>Experienced resource who is effective at working in teams or by themselves in accomplishing project objectives with little to no oversight. May have specialization in one or more of the following areas related to software engineering: Agile software development practices, application development and security controls, Mobile SW Engineering, QA Engineering, UX Frontend Engineering, Delivery Engineering, DevOps Engineering.</p>	<p>Bachelor's & 3 Years</p>
<p>Software Engineer II \$320.76/hr.</p>	<p>Expert level resource who is effective at working in teams or by themselves in accomplishing project objectives with little to no oversight. May have specialization in one or more of the following areas related to software engineering: Agile software development practices, application development and security controls, Mobile SW Engineering, QA Engineering, UX Frontend Engineering, Delivery Engineering, DevOps Engineering.</p>	<p>Bachelor's & 5 Years</p>
<p>Technical Writer \$212.82/hr.</p>	<p>Experienced resource who can draft internal and customer-facing documentation using upfront research and analysis. Reviews and edits existing documentation in accordance with government and industry established standards. Write and edit functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Maintain consistent style in writing for assessments, analyses, manuals, and technical reports.</p>	<p>Bachelor's & 3 Years</p>
<p>Technician \$239.29/hr.</p>	<p>Resource is entry-level, may not have any certifications, or only basic certification. Resources are unlikely to be assigned to a project without oversight or supervision.</p>	<p>Associate's & 1 Year</p>

April 25 April 25 Certificate/Experience Substitutions *

Unless otherwise listed above with specific Education and Experience, the substitutions in the following table will be acceptable. Additional relevant experience that exceeds the minimum requirements for a position can be used to fulfill the minimum education requirements. Additional years of formal education, which exceed the minimum requirements for a position, can be used to fulfill the minimum level of experience.

Degree/Experience Equivalency*

Degree	Experience Equivalence	Other Equivalence
Bachelors	Associate degree + 2 years relevant experience, or 4 years relevant experience; or an equivalent professional certification	Professional Certification
Masters	Bachelors + 2 years relevant experience, or Associate Degree + 4 years relevant experience; or an equivalent professional license	Professional License
Doctorate	Masters + 2 years relevant experience, Bachelors + 4-year relevant experience	