

World Wide Technology, LLC
APPENDIX C – PRICING INDEX
DIR-CPO-5163

CATEGORY NAME	SERVICE NAME	SERVICE DESCRIPTION	Unit of Measure	Discount % Off
World Wide Technology				
Project Coordinator	Project Coordinator	Project Management of Resources below.	Hourly	20.00%
Project Manager	Senior Project Manager	Project Management of Resources below.	Hourly	20.00%
Novatio Services				
Intelligent Process Automation	RPA Senior Solution Architect	Conduct design thinking sessions and workshops with business users	Hourly	10.00%
		2. Provide architectural control over solution designs		
		3. Define automation security policies, infrastructure, and data governance		
		4. Ensure technical environment scales in line with business needs		
		5. Own the framework that underpins standardized delivery of process automation, scheduling, maintenance, monitoring, evolution		
		6. Play active role in ensuring solutions continue to provide intended business benefit		
Intelligent Process Automation	RPA Solution Architect	Resource has similar skill set to Senior Solution Architect, however, would need oversight from Senior Architect on more complicated aspects of project	Hourly	11.63%
Intelligent Process Automation	RPA Senior Developer	1. Engage with business to identify and prioritize delivery of automated processes	Hourly	21.46%
		2. Provide high quality delivery of solutions within delivery timeline		
		3. Manage best practices of delivery across developer team		
		4. Ensure automated processes remain in line with business requirements		
		5. Understand system and business change cycles to ensure automated processes are proactively aligned with anticipated changes/modifications.		
		6. Identify technical barriers and coordinate escalation pathway and manage these across departments		
Intelligent Process Automation	RPA Developer	Resource has similar skill set to Senior Developer, however, would need oversight from Senior Developer on more complicated aspects of project delivery.	Hourly	20.59%
Intelligent Process Automation	RPA Business Analyst	Interface with business SMEs to understand processes selected for	Hourly	21.46%
		2. Perform operational walkthrough to the most granular keystroke level		
		3. Perform requirements walkthrough with business teams to ensure solution lines up with business expectations		
		4. Product process definition and functional requirements document		
		5. Coordinate validation and quality control such as team reviews and signoff.		
		6. Participate and coordinate testing plan with business users and IT.		
		7. Serve as a line of communication to connect technical development team with business teams.		
Intelligent Process Automation	RPA Bot Controller	Similar to RPA Developer, however, this resource has additional training in testing, support, and maintenance of implemented solutions.	Hourly	23.92%
Workshop	RPA Awareness Workshop - Per Day	Intro to Intelligent Automation Process Exploration Discovery Workshop Tool Feasibility Study	Multi-hour engagement	10.00%
Implementation	Platform Setup and Design	Infrastructure provisions Quality Assurance Setup Production setup and testing Dev setup Disaster Recovery Code Reviews	Multi-hour engagement	10.00%
Implementation	RPA Center of Excellence Setup	Program Review Team Creation Compliance Governance Delivery Methodology Infrastructure Credentialing Support Model	Multi-hour engagement	10.00%
Implementation	Jumpstart Program Basic	Baseline Program Creation Process Discovery Process Pipeline Creation Business Case Modeling Pilot Process Automation	Multi-hour engagement	10.00%

Implementation	Jumpstart Program 5 Process Add-on	Addition of the development of 5 Processes to Jumpstart Program	Multi-hour engagement	10.00%
Implementation	Process Mining - Per Month	Infrastructure Setup Process Flow Model Creation Process Insights Dashboard Feasibility and Business Model Creation for Mined Processes	Multi-hour engagement	10.00%
Training	RPA Basic Training	Level 1 Training for Developers 1 Week Up to 15 Participants	Multi-hour engagement	10.00%
Training	RPA Advanced	Level 2 Training for Developers 1 Week Up to 7Participants"	Multi-hour engagement	10.00%
Training	RPA Citizen Developer Training - Per Day	Training for Business End Users	Multi-hour engagement	10.00%

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