

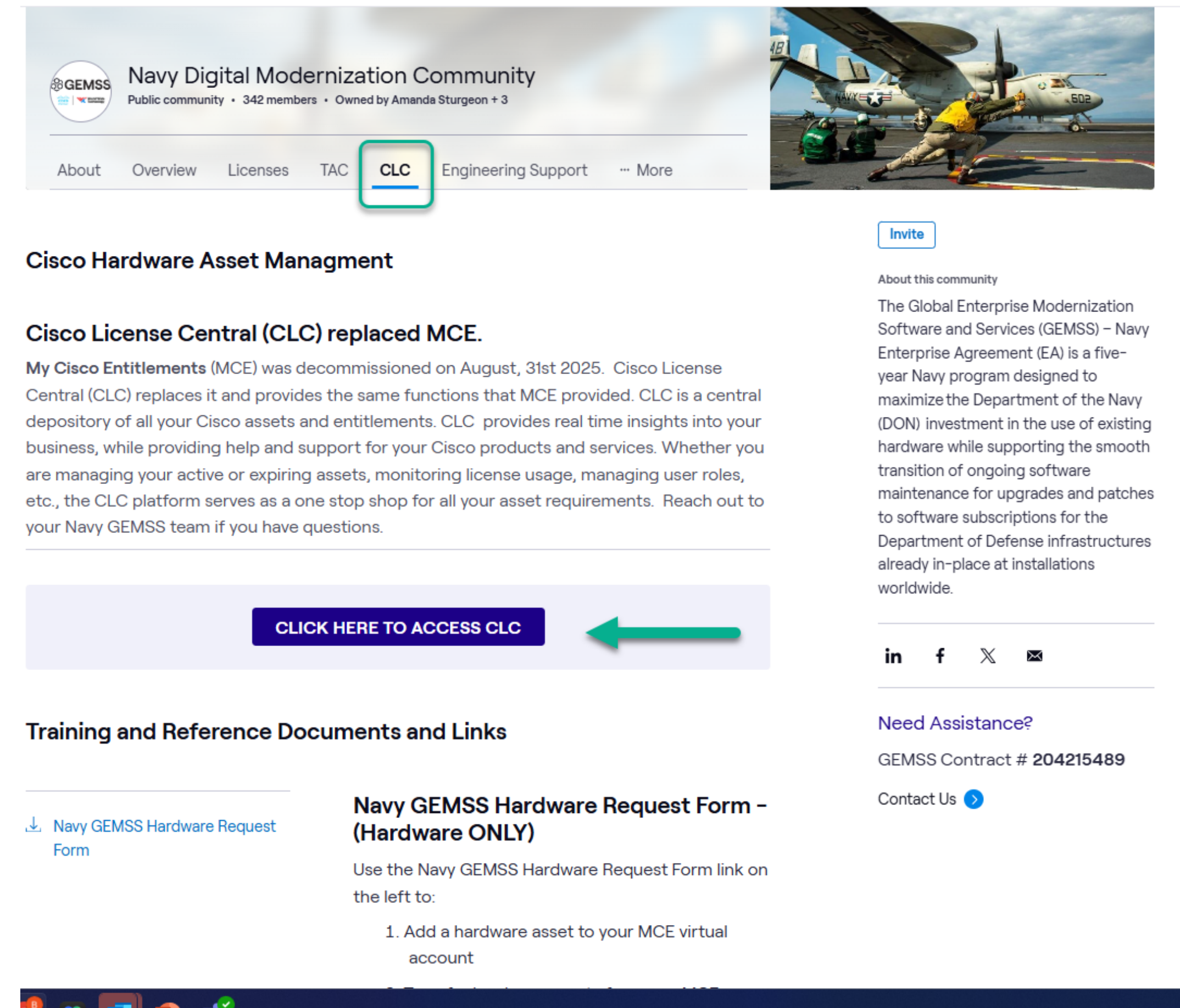
# WWT Community Page

## Visit the Navy GEMSS Community Page to access CLC

<https://www.wwt.com/community/navy-digital-modernization-community>

Go to the “CLC” tab

Select the “CLICK HERE TO ACCESS CLC” button



The screenshot displays the 'Navy Digital Modernization Community' page. At the top, the GEMSS logo is visible next to the community name and member count. A navigation bar includes tabs for 'About', 'Overview', 'Licenses', 'TAC', 'CLC' (which is highlighted with a green box), 'Engineering Support', and 'More'. Below this, the 'Cisco Hardware Asset Management' section is titled, followed by a sub-header 'Cisco License Central (CLC) replaced MCE.' The main text explains that MCE was decommissioned on August 31st, 2025, and CLC now serves as a central depository for Cisco assets and entitlements. A prominent blue button labeled 'CLICK HERE TO ACCESS CLC' is shown with a green arrow pointing to it. To the right, an 'Invite' button and a section titled 'About this community' provide additional context. At the bottom, there is a section for 'Training and Reference Documents and Links' featuring a download icon and a link to the 'Navy GEMSS Hardware Request Form'.

**Navy Digital Modernization Community**  
Public community • 342 members • Owned by Amanda Sturgeon + 3

About Overview Licenses TAC **CLC** Engineering Support ... More

**Cisco Hardware Asset Management**

**Cisco License Central (CLC) replaced MCE.**

My **Cisco Entitlements** (MCE) was decommissioned on August, 31st 2025. Cisco License Central (CLC) replaces it and provides the same functions that MCE provided. CLC is a central depository of all your Cisco assets and entitlements. CLC provides real time insights into your business, while providing help and support for your Cisco products and services. Whether you are managing your active or expiring assets, monitoring license usage, managing user roles, etc., the CLC platform serves as a one stop shop for all your asset requirements. Reach out to your Navy GEMSS team if you have questions.

**CLICK HERE TO ACCESS CLC**

**Training and Reference Documents and Links**

↓ Navy GEMSS Hardware Request Form

**Navy GEMSS Hardware Request Form - (Hardware ONLY)**

Use the Navy GEMSS Hardware Request Form link on the left to:

1. Add a hardware asset to your MCE virtual account

**Invite**

About this community

The Global Enterprise Modernization Software and Services (GEMSS) – Navy Enterprise Agreement (EA) is a five-year Navy program designed to maximize the Department of the Navy (DON) investment in the use of existing hardware while supporting the smooth transition of ongoing software maintenance for upgrades and patches to software subscriptions for the Department of Defense infrastructures already in-place at installations worldwide.

in f X

[Need Assistance?](#)

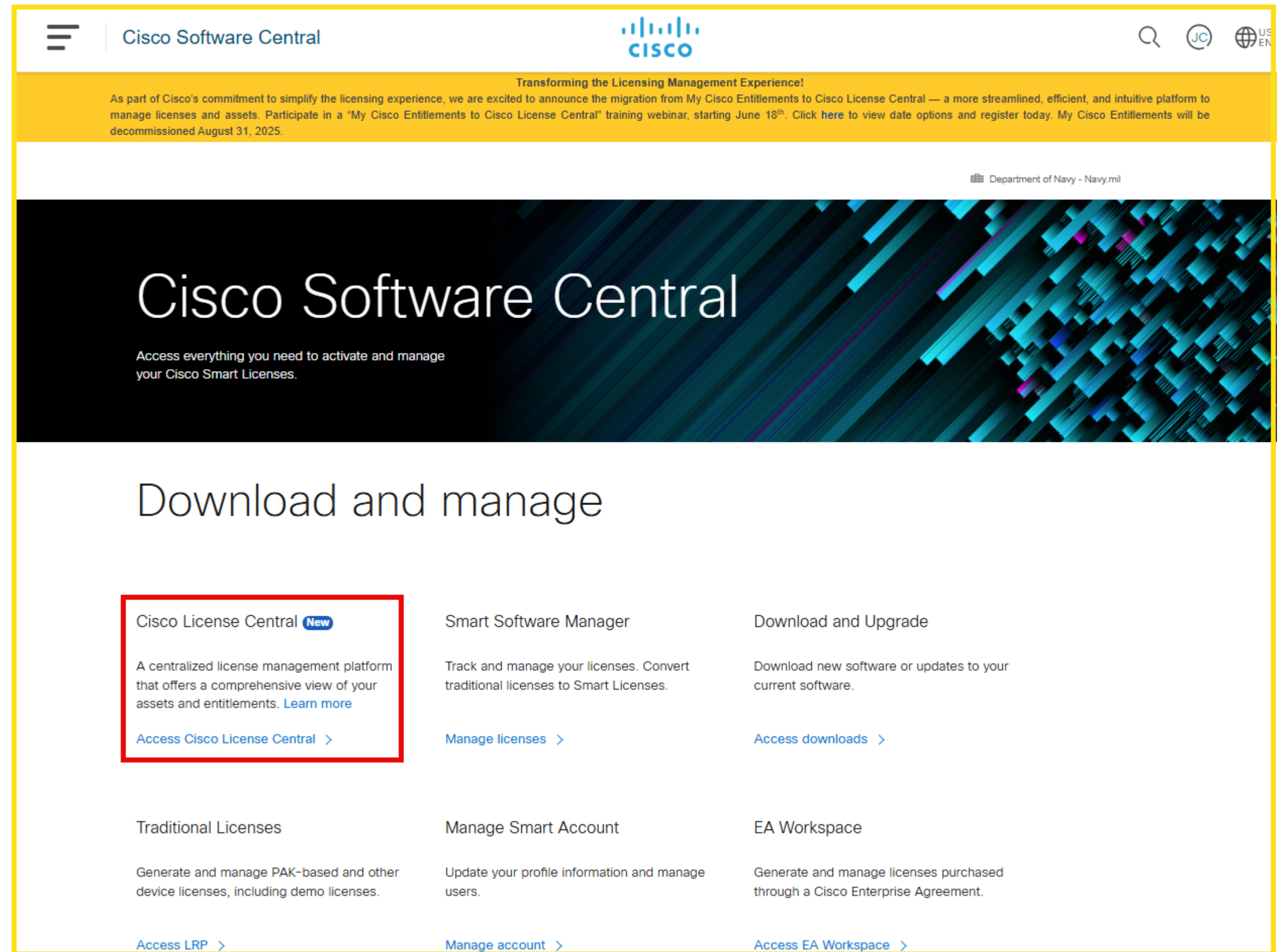
GEMSS Contract # 204215489

Contact Us >


# Cisco License Center (CLC) Login


Or, direct access from Cisco Software Central: [Cisco Software Central](#)

- Click “Cisco Licensing Central” link: [Cisco License Central](#)
- You will go to the Cisco License Central Overview page.



# Cisco License Center (CLC) Login





## Log in

**Email**

Next


[Unlock account?](#)  
[Help](#)


Don't have an account?

Sign up

[Contact support](#) [Privacy](#) [Terms & Conditions](#) [Cookies](#) [Trademarks](#)

Enter you Login information







## Verify with your password


**Password**

Verify

[Forgot password?](#)  
[Help](#)  
[Back to log in](#)

[Contact support](#) [Privacy](#) [Terms & Conditions](#) [Cookies](#) [Trademarks](#)







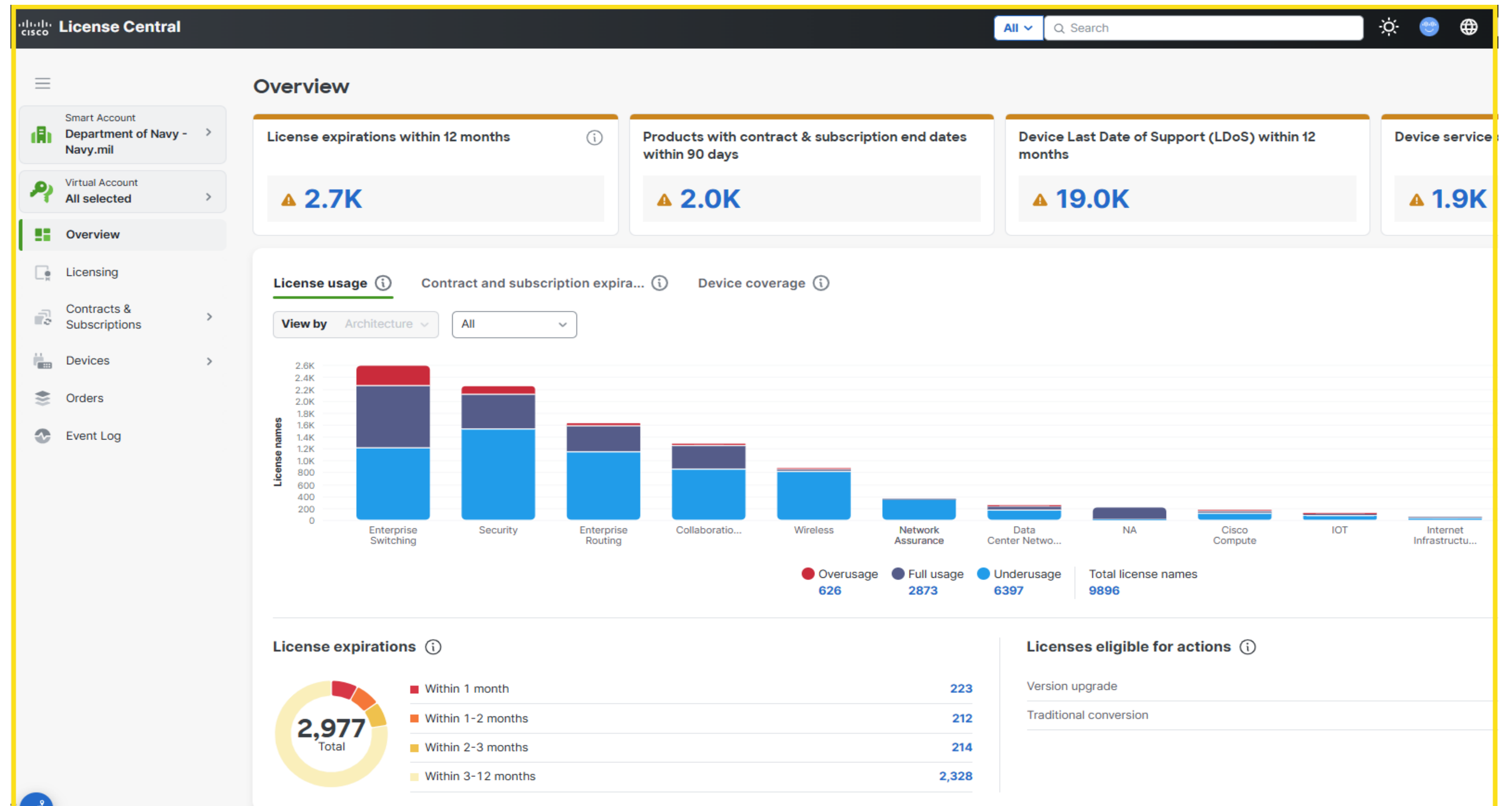
# Cisco License Central (CLC) Overview Page

After Login, you will be directed to the Overview page.

There is a lot of info on this page, and links to many other pages and views depending on what you would like to look at.

Many are not applicable to Navy GEMSS users but are available to view. We recommend navigating the different areas within CLC.

The next slides will focus on selecting virtual accounts to export a report that you download.



# Create and Export Virtual Account Report

1. Select **Smart Account & Virtual Account(s)**: using the drop-down menu on the left side of the screen.
2. Select **Devices** tab
  - Select “**Device Inventory**”
3. To refine your search, apply **Filters** button in the center of the page to select all assets or only assets that are not Last Date of Service (LDOS).
4. Select the check box to the left of **Device Name**, this will select assets on this page only.
  - **Select All xxxx**, ensures all assets in the virtual account(s) are in the report.
  - Select **Export selected**: To download a report to your computer

**License Central** | All | Search | Jeff Cusumano | World Wide Technology, LLC

**Devices**

Smart Account: Department of Navy - Navy.mil  
Virtual Account: N00178

Overview

Apply Filters to refine your search

7468 devices

All selected Select all 7468

Clear selected Export selected More actions

**Device name** Product number Product description Device identifier License name Licensing connection status Virtual Account

> UDI_PID:C9200L-48P-4X; UDI...	C9200L-48P-4X-A++	TAA C9200 48p PoE+, 4 x 10G,...	JAD25380CST +2 more	C9200L DNA Advan... +1 more	⚠ Pending	N00178
> UDI_PID:C8200-1N-4T; UDI_SN...	C8200-1N-4T	Cisco Catalyst C8200-1N-4T Router	FJC26331CYS +2 more	Router US Export Li...	⚠ Pending	N00178
> UDI_PID:C9300-48P; UDI_SN:F...	C9300-48P-A	Catalyst 9300 48-port PoE+, Network...	FJC27091DWE +2 more	C9300 48P DNA Ad... +1 more	✅ Current	N00178
> UDI_PID:C9300-48P; UDI_SN:F...	C9300-48P-A	Catalyst 9300 48-port PoE+, Network...	FJC27091DQM +2 more	C9300 48P DNA Ad... +1 more	✅ Current	N00178
> UDI_PID:C9300-48P; UDI_SN:F...	C9300-48P-A	Catalyst 9300 48-port PoE+, Network...	FJC27091EWA +2 more	C9300 48P DNA Ad... +1 more	✅ Current	N00178
> UDI_PID:C9300-48P; UDI_SN:F...	C9300-48P-A	Catalyst 9300 48-port PoE+, Network...	FJC27091DZU +2 more	C9300 48P DNA Ad... +1 more	✅ Current	N00178
> UDI_PID:C9300-48P; UDI_SN:F...	C9300-48P-A	Catalyst 9300 48-port PoE+, Network...	FJC27091DT9 +2 more	C9300 48P DNA Ad... +1 more	✅ Current	N00178
> UDI_PID:C9200L-48P-4X; UDI...	C9200L-48P-4X-A++	TAA C9200 48p PoE+, 4 x 10G,...	JAD254505N7 +2 more	C9200L DNA Advan... +1 more	⚠ Pending	N00178

# Create and Export Virtual Account Report contd.

5. Export Report Continued: a menu pops up that allows for you to export this information into a CSV or XLSX file

- If you want all minor assets (not usually recommended) Select **Include entire configuration** checkbox

6. Click Blue **Export** box on bottom right and the report will download and go to your downloads folder.

**Filters** [Expand All](#) ×

Last date of support ^

- ☐ Passed (141)
- ☐ Within 3 Months (6)
- ☐ Within 12 Months (289)
- ☐ Not Passed (7327)
- ☐ Custom Date Range

Coverage status ▼

Coverage end date ▼

Warranty ▼

Reserved licenses ▼

Licensing connection status ▼

Device insights ▼

Tags ▼

Customer country ▼

Architecture ▼

Sub-Architecture ▼

Customer name ▼

[Give feedback](#)

**Export 7468 records**

**i** Records with Virtual Account assignments in progress will be excluded from the export file.

**Export type**

☒ Full export for selected device records

☐ Include entire configuration

☐ Export to edit device records from a file

**File type**

☒ XLSX ☐ CSV

**Download file**

☒ Now

[Cancel](#) [Export](#)



# Helpful References

- **Hardware questions:**

- Asset Management Team for all requests - [nvassetmgr@cisco.com](mailto:nvassetmgr@cisco.com)

- **Licensing questions:**

- Requesting Licenses or Virtual/Smart Account support - [donlicensing@external.cisco.com](mailto:donlicensing@external.cisco.com)

- **High Touch Operations Management Services (HTOM):**

- Associate Cisco account to the Navy GEMSS contract - [donhtom@cisco.com](mailto:donhtom@cisco.com)
- Initiate TAC case or RMA requests
- Assist with updating email addresses within your profile

- **Compliance Hold Cases:**

- Email directly to - [tradeopscpr@cisco.com](mailto:tradeopscpr@cisco.com)

- **GLO Support Case: Cisco Licensing Support across all Smart Accounts within MCE**

- Transfer assets from one Smart Account to another Smart Account  
<https://www.cisco.com/c/en/us/support/licensing/licensing-support.html>
- Cisco Licensing Support, troubleshoot common licensing issues. Takes action on traditional, PAK-based licenses or when managing Smart Licenses on Smart Software Manager.

- **Request Cisco Advanced Engineering Support**

- WWT Community Page – Engineering Support Tab
- Fill out online form  
<https://wwt.my.site.com/customerservicecenter/s/navy-gemss>

- **WWT Emails –**

- [Bill.Coleman@wwt.com](mailto:Bill.Coleman@wwt.com)
- [Jeff.CusumanoJR@wwt.com](mailto:Jeff.CusumanoJR@wwt.com)

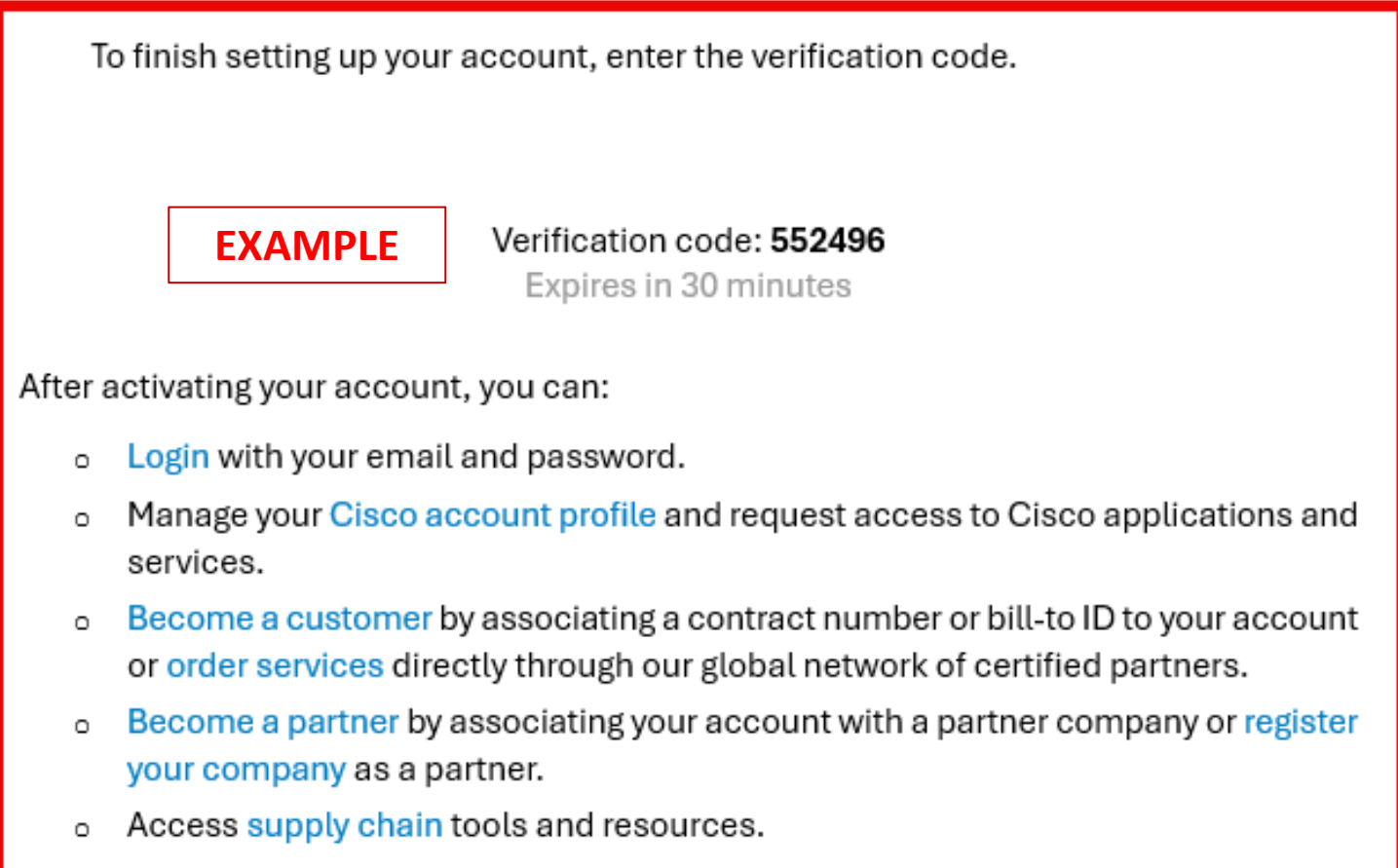
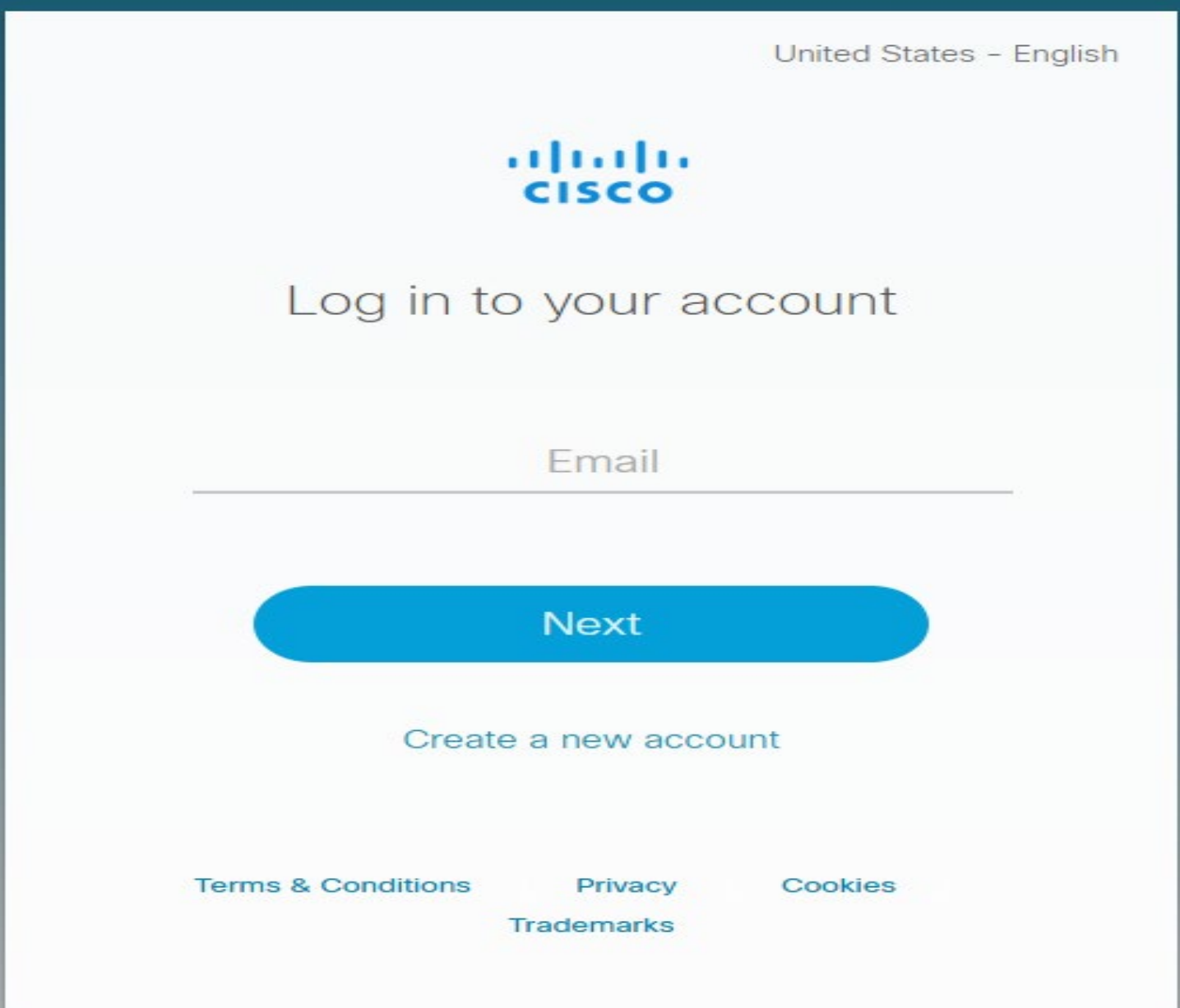
# Navy GEMSS Smart Account Business Rules

- No personal email addresses are allowed on the Navy GEMSS Smart Account.
- Group mailers are not allowed.
- Only one Cisco profile is allowed per individual.
- .Mil users are allowed access to the Smart Account.
- All users without a .mil email address will require authorization by a government sponsor.
  - An email from the government sponsor with the appropriate user(s) and the specific virtual accounts required, sent to WWT for action.



# Creating a Cisco Account/ CCOID

- To view assets associated to your command, one must have a valid Cisco Account/Profile:
  - **TO CREATE CCO ID/ Cisco Profile - INSTRUCTIONS FOR CUSTOMER -**  
[https://www.cisco.com/c/dam/en\\_us/training-events/training/cx-cco-id-registration.pdf](https://www.cisco.com/c/dam/en_us/training-events/training/cx-cco-id-registration.pdf)
- 1) In a web browser, navigate to [www.cisco.com](http://www.cisco.com)
  - 2) Click on Create an Account and enter the required information. Click the Submit button at the bottom of screen.
  - 3) A Verification code will be delivered to your email address, enter the verification code received to validate the email address (Please see example highlighted in **Red**).
  - 4) The Complete Registration screen displays. Be sure to input your Navy Command in the “name, company, address, email ” field. Please do not use “SELF” or “US Navy”.
  - 5) Select the Access Management tab, and click on Smart Accounts, **Request Access to an Existing Smart Account**. (Account Domain Identifier: “Navy.mil”) and click Submit.
  - 6) Reason For Request: Please provide the following - BSO: XX, Virtual Account Name: NXXXXX, Role: User; click Select Request.
  - 7) Send an email to [donhtom@cisco.com](mailto:donhtom@cisco.com), to associate Cisco profile to Navy GEMSS contract – [204215489](#).



**Must have .mil email  
address**

# Smart Account Roles/Responsibilities

## Customer Smart Account Roles

Role	Responsibilities
<i>Smart Account Administrator</i>	<ul style="list-style-type: none"><li>• Manages all aspects of the Smart Account and its Virtual Accounts</li><li>• Can view orders in CCW for the entire Holding Smart Account and perform Account management activities (e.g. adding or removing Users, adding, or removing Virtual Accounts, accepting access requests)</li></ul>
<i>Smart Account Approver</i>	<ul style="list-style-type: none"><li>• Can only approve Smart Account legal agreements on behalf of the Account Owner</li><li>• Includes no User or Administrator privileges</li></ul>
<i>Smart Account User</i>	<ul style="list-style-type: none"><li>• Similar to the Smart Account Administrator, it allows access to all Virtual Accounts</li><li>• Holding Smart Account users can view in CCW all the orders deposited in the Holding Account and assign them to the Customer Smart Account</li><li>• Cannot create new Virtual Accounts or perform User management activities</li></ul>
<i>Smart Account Viewer</i>	<ul style="list-style-type: none"><li>• Limited View only access across Smart Account.</li></ul>
<i>Virtual Account Administrator</i>	<ul style="list-style-type: none"><li>• Similar to the Smart Account Administrator but limited to selected Virtual Accounts</li></ul>
<i>Virtual Account User</i>	<ul style="list-style-type: none"><li>• Similar to the Smart Account User but is limited to the Virtual Account the User is assigned to –</li><li>• Can view all the orders in CCW that were deposited in the Virtual Account and assign them to the Customer Smart Account</li><li>• Cannot add new users to their assigned Virtual Account.</li></ul>
<i>Virtual Account Viewer</i>	<ul style="list-style-type: none"><li>• Limited View only access across Virtual Account.</li></ul>