



ACCELERATE REMOTE WORKFORCE DEPLOYMENT WITH WWT

Rapidly scale your organization's capacity to ensure remote workers are productive and their work is secure

Unanticipated events can disrupt your organization's traditional ability to fulfill its mission, vision and goals. Your organization will be challenged to rapidly, efficiently and securely transition large segments of your workforce with the capability to work remotely. Many organizations are unprepared to scale their IT capabilities rapidly enough to begin supporting thousands – or hundreds of thousands – of new remote workers in days or even weeks.

JUMP-START YOUR REMOTE WORKFORCE WITH SECURE WEB CONFERENCING

From strategy to deployment, World Wide Technology (WWT) is ready today to support your organization with solutions for accelerating and scaling your remote workforce capacity. Our Digital Workplace team is here to assist you:

- Quickly develop a proven strategy to meet immediate and long-term objectives
- Accelerate your evaluation of vendor solutions and navigate technical deployment options (on premise, hybrid, cloud) via our WWT Digital Platform
- Choose from prepackaged solutions that enable you to rapidly deploy and scale remote work technologies
- Select flexible and scalable purchase options to solve for short- and long-term needs

WEBEX MEETING CENTER

Cisco WebEx Meeting Center enables you to securely collaborate with constituents, internal teams and other agencies. With Meeting Center, you can make online meetings easier and more productive with these powerful highlighted features:

Document, Application, and Screen Share – Share content or your entire screen with remote attendees in real time. Pass control to attendees so they can share content, or annotate yours.

Integrated Video – View videos from up to seven attendees or select full-screen mode to view the active speaker in the main video panel, with other participants' video displayed as thumbnails.

Personal Rooms – Meet in your own permanent, personalized video conferencing space. Schedule ahead or leave your door open and let people drop in.

Single Sign-On – Use single sign-on (SSO) to facilitate multi-factor authentication requirements.

Available as FedRAMP-Authorized Service – Federal organizations, can securely collaborate with constituents, internal teams, and with other government agencies with confidence that government data is contained in U.S. data centers that are accessed by U.S. citizens only.

CISCO WEBEX EVENT CENTER AND SECURE ONLINE MEETING SERVICE

Federal, state and local government agencies will benefit from WebEx offered by the trusted partnership of WWT and Cisco.

Unlimited number of meetings and webinars

No maximum on total users

Support up to 3,000 attendees in a single event

Integrated video

Personal rooms

Training center and support

Complies with FedRAMP requirements



WEBEX EVENT CENTER

Cisco WebEx Event Center enables you to engage constituents, internal teams and other government agencies worldwide with real-time online events and webinars. Event Center is especially useful for moving your in-person meeting and events online to reach more attendees, reduce costs and boost attendance. With Event Center, you can easily manage web events from registration to post-event follow-up. Other key features include:

Registration Management with Attendance Control – Save time and create a smooth registration experience with automated registrant approval and customized filters.

Support Up To 3,000 Attendees in a Single Event – In a non-video-enabled session Event Center supports up to 3,000 participants and up to 500 in a video-enabled session.

High-Quality Video and Active Speaker – Display up to five high-quality (up to 360p) videos of the presenter and panelists. Active Speaker technology automatically displays the current speaker in the main video, or you can choose to lock in on a specific panelist.

Multimedia Content – Speakers can share presentations, applications, whiteboards and streaming video files, and annotate shared content in real time.

Available as FedRAMP-Authorized Service – Federal organizations can securely collaborate with constituents, internal teams, and other government agencies with confidence that data is contained in U.S. data centers that are accessed by U.S. citizens only.

CISCO WEBEX TRAINING CENTER ENABLES YOU TO DELIVER SECURE, RICH, INTERACTIVE TRAINING ANYWHERE

Cisco WebEx Training Center enables you to increase the reach and effectiveness of training and education for employees, students, partners, and constituents worldwide. Training Center is especially useful for moving your in-person training and education online to reach more attendees, reduce costs and boost attendance. Other key features include:

- Create a compelling learning environment with high-definition video (up to 720p), integrated audio and multimedia sharing
- Stimulate learning and group collaboration through breakout sessions
- Evaluate training effectiveness with integrated testing and polling, and reports on attendance, attentiveness and more
- Build a digital library of sessions for future on-demand access
- Feel confident that U.S. government data is contained in data centers that are accessed by U.S. citizens only when this is a FedRAMP-Authorized Service

IMPROVE CUSTOMER SATISFACTION AND REDUCE SUPPORT COSTS WITH CISCO WEBEX REMOTE SUPPORT

- Provide more personalized support with high-quality video
- Accelerate diagnosis and problem solving by working directly on remote customer desktops
- Decrease call times, increase first call resolution, reduce the number of on-site visits, and reduce overall support costs
- An architecture that allows you to initiate sessions from Salesforce.com, Remedy and other CRM applications
- Meet and exceed service-level agreement (SLA) objectives and increase customer satisfaction
- Available as a FedRAMP-Authorized Service which meets Federal Information Security Management Act (FISMA) requirements for cloud systems

JOIN WWT'S INNOVATION ECOSYSTEM

WWT is a technology solution provider with more than \$11 billion in annual revenue that provides innovative technology and supply chain solutions to large public and private organizations worldwide. We created our Advanced Technology Center (ATC) to provide you with extensive resources to guide and support your organization's remote workforce strategy. After signing up for free access, explore our Digital Workspace and End User Computing topic areas for relevant use cases, agnostic vendor technology evaluations, hands-on labs and solution sandboxes, among other features.

For more information, please contact your WWT Account Manager to solve your remote workforce challenges.

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