

# Manage your consumer accounts from the palm of your hand



## Want to check your health care account balances and submit receipts from anywhere? There's an app for that!

The Consumer Accounts with UMR mobile application lets you easily and securely access your health benefit accounts, submit claims and upload receipts at any time. You have quick access to common tasks with an easy-to-use design that helps make sense of your health and financial information.

### Stay up to speed

The Consumer Accounts app can get you to the health care account information you need—fast. Wondering whether you have enough money to pay a bill or make a purchase? UMR puts the answers at your fingertips.

- Quickly check available balances and account details for medical, dependent care, transportation or premium reimbursement plans
- View charts summarizing account information
- View claims requiring receipts
- Check account alerts
- Find links to an external web page to obtain helpful information, such as a list of eligible expenses
- Use your device of choice – including iPhone®, iPad®, iPod touch® and Android™ smartphones and tablet devices
- Log in with face ID authentication

### Get started with the UMR consumer app

- Begin by downloading the Consumer Accounts with UMR mobile app from the Apple App Store or Google Play.
- If you have already registered for **umr.com**, select the **"forgot password"** link to set up your mobile account.
- If you are a new mobile app user and have not yet registered for **umr.com**, select **"New User? Set up your account"** to register.



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## Tap and take action

Make a payment, capture a receipt or take any number of actions – whether you're on the couch or waiting in line. Using Consumer Accounts, you can get it done fast and enjoy the rest of your day:

- Submit claims for any of your eligible FSA expenses and any other accounts that display in the application
- Snap a photo of a receipt and submit with a new or existing claim, or store in the app or on your phone for later use in claim filing
- Determine if an expense you purchase is 213(d) eligible
- Enter and view expense information and receipts
- Report a debit card as lost or stolen

## Imagine what you can do with the UMR consumer app



### Get reimbursed quickly

Let's face it – no one really likes to deal with health care issues. Sometimes when you do, you may forget to use your health benefits card. No problem. When you pay for a qualified medical expense using your own money, you can get reimbursed from your pre-tax account. File a claim with a receipt right from your phone.



### Scan and manage receipts

Why is it that the one receipt you need is always the one you can't find? The Consumer Accounts with UMR mobile app lets you record a health expense and capture the receipt the moment the transaction happens. That's peace of mind with a touch of a button.



### Check balances

Wondering whether you can pay for an elective procedure or a mounting bill? Do a quick account check to see your current balance. No need to wait for an answer – it's right at your fingertips.

## Questions?

If you need additional assistance with the UMR Consumer Accounts app, please see the login help information in the app or call 800-826-9781.



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