



GLOBAL ENTERPRISE MODERNIZATION SOFTWARE & SUPPORT (GEMSS)

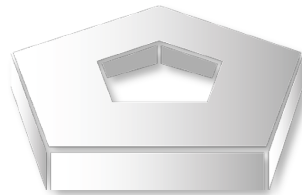
DOD ESI ORDERABLE ADVANCED SERVICES



ORDERABLE ESI ADVANCED SERVICES SUPPORT

Cisco’s Advanced Services, available to be ordered off of the ESI contract, are predefined fee-based engagements to compliment GEMSS dedicated engineering support. These services are focused on helping the DOD from defining strategy of future environments to optimization of established IT environments to meet mission needs. These engagements assist with mission capability, design, engineering, and project / program management.

These pre-established services were developed using our deep history with the Department of Defense and leverages our broad commercial expertise. These services meet the unique needs and technology requirements of Defense customers. For ease of reference, we’ve organized the services offerings by our technology sectors in this document – Security, Networking, Data Center and Collaboration.



US DEPT OF DEFENSE



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SECURITY



Security advanced service offerings helps you protect your IT environment and improve mission resilience. From detecting threats to xxx. Organizations use services for security get access to consultants and technical experts to support their staff with the latest knowledge and capabilities. They also help improve time to threat detection and response. And, by reducing complexity, you'll improve your ability to adapt to changing business priorities.

| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|------------------------|-----------------------------|-------------------|---|
| ISE Optimization | ISE XS | AS-NS-SMX-ISE-XS | Support for a single deployment with up to two (2) Nodes and up to 1,200 endpoints. |
| ISE Optimization | ISE S | AS-NS-SMX-ISE-S | Support for a single deployment with up to two (2) Nodes and up to 5,000 endpoints. |
| ISE Optimization | ISE M | AS-NS-SMX-ISE-M | Support for a single deployment with up to 7 Nodes and up to 30,000 endpoints. |
| ISE Optimization | ISE L | AS-NS-SMX-ISE-L | Support for a single deployment with up to 16 Nodes and up to 80,000 endpoints. |
| ISE Optimization | ISE Posture Support | AS-NS-SMX-ISE-P | Support for a limited posture deployment (up to 20 endpoints and 8 posture requirements), and Implementation plan. |
| ISE Optimization | ISE Upgrade Support | AS-NS-SMX-ISE-UP | Upgrade support for Identity Services Engine (ISE) on a single cluster with no more than 10 ISE nodes. |
| ISE Optimization | ISE Advanced Feature Module | AS-NS-SMX-ISE-AFM | Advanced Features for ISE; procured with an ISE Optimization of any size. This service is limited to any 2 combinations of posture, and pxGrid. |
| CCRI Prep Optimization | CCRI Small Network | AS-RS-SMX-CCRIS | Small networks of <= 100 devices - CAaaS uses automation tool and Cisco SME to audit customer network for STIG Compliance and remediation. |
| CCRI Prep Optimization | CCRI Medium Network | AS-RS-SMX-CCRIM | Medium networks of <= 10-250 devices - CAaaS uses automation tool and Cisco SME to audit customer network for STIG Compliance and remediation. |
| CCRI Prep Optimization | CCRI Large Network | AS-RS-SMX-CCRIL | Large networks of <= 251-500 devices - CAaaS uses automation tool and Cisco SME to audit customer network for STIG Compliance |

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SECURITY



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| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|--------------|---------------------|-------------------------|---|
| ISE PDI | Plan | CX-PDIB-SE-PRE-ISE-P | Scope and services include ISE Strategy and Analysis report for base features (AAA (802.1X), guest, and profiling) and Advanced Features (BYOD, Posturing, pxGrid, and MDM) |
| ISE PDI | Plan + Design | CX-PDIB-SE-PRE-ISE-PD | Scope includes Base features and advanced features. Services include readiness assessment, design, and 12 hrs implementation support. |
| ISE PDI | Plan + Design + Lab | CX-PDIB-SE-PRE-ISE-PDL | Scope includes up to 1 appliance, 5 use-cases, 5 onboarded units, base features, and advanced features. Services include readiness assessment, design, testing, and 12 hrs implementation support. |
| ISE PDI | PDI Small | CX-PDIB-SE-PRE-ISE-PDIS | Scope includes up to 4 appliance, 12 use-cases, 50 onboarded units, and base features. Services include design, testing, limited pilot deployment, and 32 hrs implementation support. |
| ISE PDI | PDI Medium | CX-PDIB-SE-PRE-ISE-PDIM | Scope includes up to 8 appliance, 16 use-cases, 100 onboarded units, base features, and advanced features. Services include readiness assessment, design, testing, limited pilot deployment, and 40 hrs implementation support. |
| ISE PDI | PDI Large | CX-PDIB-SE-PRE-ISE-PDIL | Scope includes up to 8 appliance, 20 use-cases, 200 onboarded units, base features, and advanced features. Services include readiness assessment, design, testing, limited pilot deployment, and 40 hrs implementation support. |

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|--------------|---------------------|-------------------------|--|
| ISE PDI | Plan | CX-PDIB-SE-PRE-ISE-P | Scope and services include ISE Strategy and Analysis report for base features (AAA (802.1X), guest, and profiling) and Advanced Features (BYOD, Posturing, pxGrid, and MDM) |
| ISE PDI | Plan + Design | CX-PDIB-SE-PRE-ISE-PD | Scope includes Base features and advanced features. Services include readiness assessment, design, and 12 hrs implementation support. |
| ISE PDI | Plan + Design + Lab | CX-PDIB-SE-PRE-ISE-PDL | Scope includes up to 1 appliance, 5 use-cases, 5 onboarded units, base features, and advanced features. Services include readiness assessment, design, testing, and 12 hrs implementation support. |
| ISE PDI | PDI Small | CX-PDIB-SE-PRE-ISE-PDIS | Scope includes up to 4 appliance, 12 use-cases, 50 onboarded units, and base features. Services include design, testing, limited pilot deployment, and 32 hrs implementation support. |

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|------------------|--------------------------------|-------------------------|---|
| Stealthwatch PDI | Standard Implementation | CX-PDIB-SE-PRE-SWA-SIMP | Scope includes up to 10 SWATCH components. Services include site readiness assessment, implementation, knowledge transfer, and project management. |
| Stealthwatch PDI | Large Implementation | CX-PDIB-SE-PRE-SWA-LIMP | Scope includes up to 20 SWATCH components. Services include site readiness assessment, implementation, knowledge transfer, and project management. |
| Stealthwatch PDI | Implementation and Integration | CX-PDIB-SE-PRE-SWA-II | Scope includes up to 10 SWATCH components and 1 integration/automation. Services include site readiness assessment, implementation, knowledge transfer, and project management. |
| Stealthwatch PDI | PDI + Integration | CX-PDIB-SE-PRE-SWA-PDII | Scope includes up to 10 SWATCH components and 2 integrations/automations. Services include design, testing, implementation, knowledge transfer, and project management. |
| Stealthwatch PDI | Integration Only | CX-PDIB-SE-PRE-SWA-INT | Scope includes up to 1 integration/automation. Services include site readiness assessment, implementation execution, knowledge transfer, and project management. |
| Zero Trust PDI | Solution Plan | CX-PDIB-SE-PRE-ZTA-SOLN | Scope includes 2 site visits of 4 days each. Services include strategy and analysis development in support of zero trust strategy and current technical capability. |

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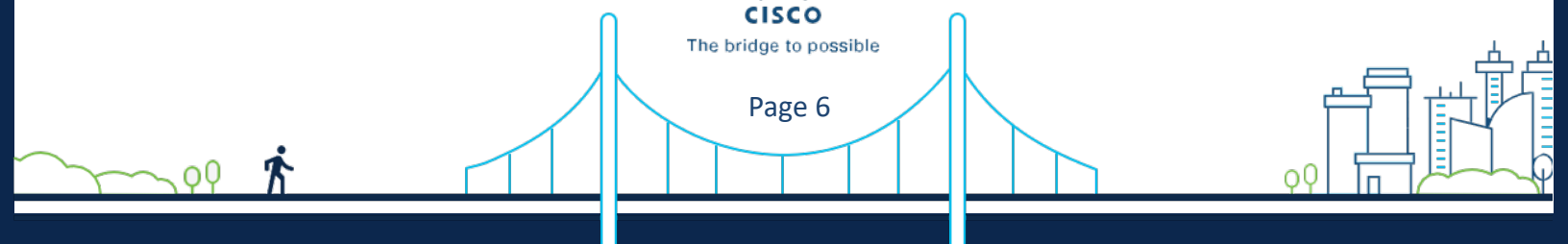
NETWORKING



Start realizing the benefits of a network that predicts, adapts, and protects your business. Our end-to-end guidance helps you migrate, adopt, deploy, and manage your intent-based network with ease and confidence. Improve network performance and quickly resolve issues with anytime access to our networking experts, online tools, and award-winning support.

| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|------------------|--------------|-----------------|--|
| NRA Optimization | Small | AS-RS-SMX-NRA-S | The Network Resiliency Analysis (NRA) is a Cisco Services deliverable that helps improve network resiliency by analyzing the current state engineering of underlying infrastructure components and assess against Cisco and industry High Availability leading practices for up to 250 Cisco Network devices (switches and routers). |
| NRA Optimization | Medium | AS-RS-SMX-NRA-M | The NRA is a Cisco Services deliverable that helps improve network resiliency by analyzing the current state engineering of underlying infrastructure components and assess against Cisco and industry High Availability leading practices for up to 500 Cisco Network devices (switches and routers). |
| NRA Optimization | Large | AS-RS-SMX-NRA-L | The NRA is a Cisco Services deliverable that helps improve network resiliency by analyzing the current state engineering of underlying infrastructure components and assess against Cisco and industry High Availability leading practices for up to 1,000 Cisco Network devices (switches and routers). |

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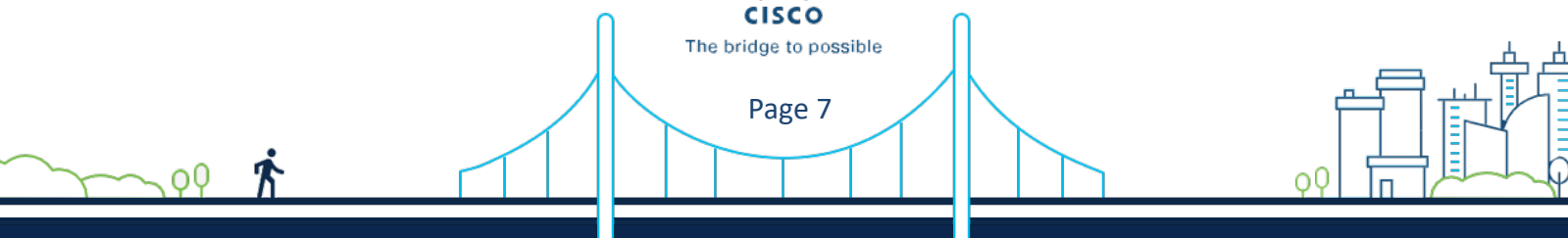
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|--------------|---------------|------------------------|--|
| SD-WAN PDI | Founda-tional | CX-PDIB-NW-PRE-SDW-FND | Scope includes up to 1 Hub, 8 Branch devices, 5 Device Configuration templates and 4 application policies. No VPN segmentation. |
| SD-WAN PDI | Small | CX-PDIB-NW-PRE-SDW-S | Scope includes up to 2 Hubs, 40 Branch devices, 4 Device Configuration templates and 3 application policies. Includes VPN segmentation. |
| SD-WAN PDI | Medium | CX-PDIB-NW-PRE-SDW-M | Scope includes up to 2 Hubs, 200 Branch devices, 4 Device Configuration templates and 5 application policies. Includes VPN segmentation. |
| SD-WAN PDI | Large | CX-PDIB-NW-PRE-SDW-L | Scope includes up to 2 Hub, 500 Branch devices, 5 Device Configuration templates and 5 application policies. Includes VPN segmentation. |

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| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|----------------------|---------------------|-------------------------|---|
| SD-WAN Migration PDI | Medium | CX-PDIB-NW-PRE-SWM-M | Scope includes up to 2 Hubs, 200 Branch devices. Service includes Migration assessment, plan and execution for scoped sites and devices. |
| SD-WAN Migration PDI | Large | CX-PDIB-NW-PRE-SWM-L | Scope includes up to 2 Hubs, 500 Branch devices. Service includes Migration assessment, plan and execution for scoped sites and devices. |
| SVS for SD-WAN PDI | Standard Validation | CX-PDIB-NW-PRE-SVW-STAN | Cisco® SD-WAN Solution Validation Advanced Services Solution provides testing support that helps you validate your solution. Our service includes a test assessment, test plan development, test execution, and testing support to accelerate the adoption of your SD-WA. We deliver a validated design that factors in configuration, features, resiliency, availability, capacity, and negative testing, and we also provide detailed, actionable analysis reports. |

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| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|-------------------------|-----------------------|-----------------------|--|
| WLAN Implementation PDI | Implementation Small | CX-PDIB-NW-PRE-WLN-IS | Scope includes 1 site up to 200,000 sq ft and up to 2 WLCs, and 200 APs. Service Includes SRD, SDD, Implementation, Testing, and Knowledge Transfer |
| WLAN Implementation PDI | Implementation Medium | CX-PDIB-NW-PRE-WLN-IM | Scope includes 1 site up to 500,000 sq ft and up to 4 WLCs, and 500 APs. Service Includes SRD, SDD, Implementation, Testing, ISE Integration, and Knowledge Transfer |
| WLAN Migration PDI | Migration Small | CX-PDIB-NW-PRE-WLN-MS | Scope includes up to 1 site, 2 WLCs, 150 APs, and AP placement up to 75,000 sq ft. Service includes SRD, Migration, integration to Cisco DNAC, and KT. |
| WLAN Migration PDI | Migration Medium | CX-PDIB-NW-PRE-WLN-MM | Scope includes up to 1 site, 4 WLCs, 250 APs, and AP placement up to 75,000 sq ft. Service includes SRD, Migration, integration to Cisco DNAC, and KT. |

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| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|---------------|------------------------|--------------------------|---|
| SD-Access PDI | Foundational | CX-PDIB-NW-PRE-SDA-FDN | Scope includes up to 3 Cisco DNAC, 2 WLCs, 2 ISE nodes, 12 switches, 30 APs, 2 VNs, 6 IP pools, and limited endpoint onboarding. Services include implementation plan, an as built, and knowledge transfer. |
| SD-Access PDI | PDI | CX-PDIB-NW-PRE-SDA-PDI | Scope includes up to 3 Cisco DNAC, 2 WLCs, 2 ISE nodes, 20 switches, 60 APs, 4 VNs, 10 IP pools, and onboarding of 5 endpoints. Services include implementation, testing, and knowledge transfer. |
| SD-Access PDI | PDI + Migration Small | CX-PDIB-NW-PRE-SDA-PDIMS | Scope includes up to 3 Cisco DNAC, 6 WLCs, 2 ISE nodes, 100 switches, 30 APs, 4 VNs, 10 IP pools, and endpoint onboarding. Services include implementation, testing, migration, post-migration support, and knowledge transfer. |
| SD-Access PDI | PDI + Migration Medium | CX-PDIB-NW-PRE-SDA-PDIMM | Scope includes up to 3 Cisco DNAC, 12 WLCs, 2 ISE nodes, 300 switches, 100 APs, 4 VNs, 10 IP pools, and endpoint onboarding. Services include implementation, testing, migration, post-migration support, and knowledge transfer. |
| DNAC PDI | Assurance | CX-PDIB-NW-PRE-DNAC-ASUR | Scope includes up to 1 WLC and 100 devices, 1 sensor profile and onboard 5 Aironet sensor/10 sensor tests, and advanced feature coaching. Services include design, implementation, accelerators, and Ask the Expert. |
| DNAC PDI | Automation | CX-PDIB-NW-PRE-DNAC-AUTO | Scope includes up to 1 WLC and 100 devices, 5 SW Images and upgrade of 5 devices. Services include design, implementation, accelerators, and Ask the Expert. |

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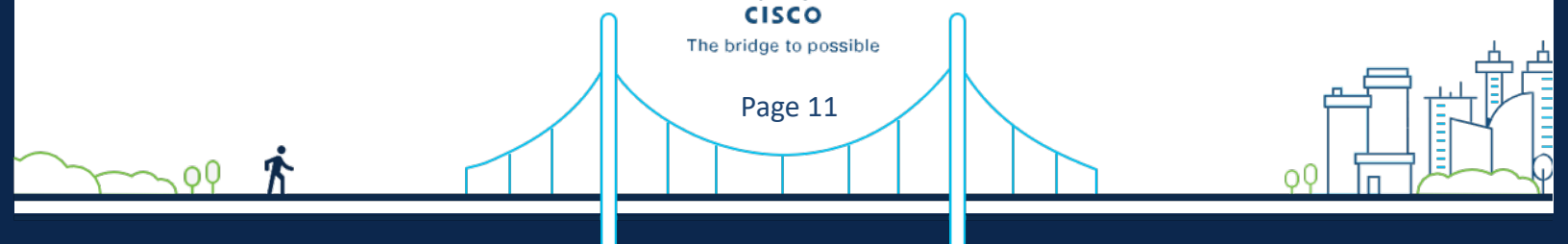
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| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|------------------------|------------------|--------------------------|---|
| Network Automation PDI | PDI-Foundational | CX-PDIB-NW-PRE-NWAU-PDIF | Scope includes solution design and implementation of lab and production environments. Services include post-implementation support, testing, and knowledge transfer. |
| Network Automation PDI | PDI-Extended | CX-PDIB-NW-PRE-NWAU-PDIE | Scope includes solution design and implementation of lab and production environments as well as staging/pre-production support. Services include post-implementation support, testing, and knowledge transfer. |
| DNA Spaces PDI | Small | CX-PDIB-NW-PRE-DNAS-S | Scope includes up to 2 sites, 2 WLCs, 2 DNA captive portals, 3 DNA Spaces Apps, remote detailed design up to 200,000 sq ft, maps import, and location hierarchy. Services include design, implementation, and 1-day post-implementation support. |
| DNA Spaces PDI | Large | CX-PDIB-NW-PRE-DNAS-L | Scope includes up to 5 sites, 4 WLCs, 3 DNA captive portals, 4 DNA Spaces Apps, remote detailed design up to 200,000 sq ft, maps import, and location hierarchy. Services include design, implementation, and 2 days post-implementation support. |

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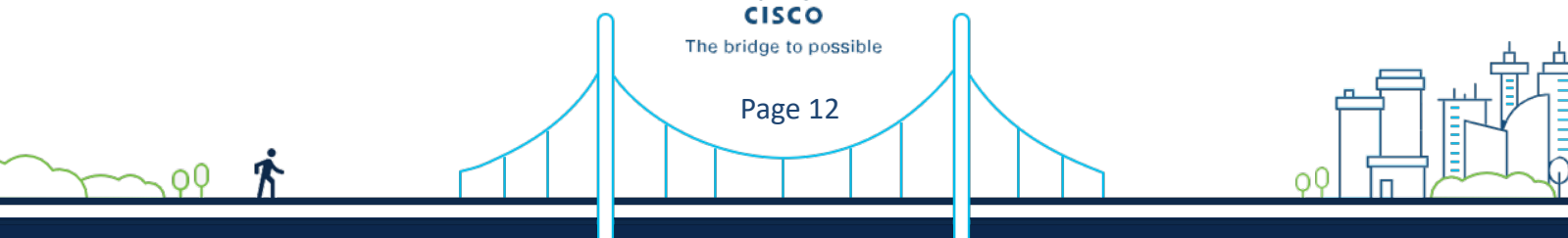
DATA CENTER



The evolution of new market dynamics is making the technology environment more complex. IT needs to simultaneously minimize complexity and cost while supporting the onslaught of new infrastructure and applications. We offer the right mix of automation, real-time analytics, and policy-based security - supported by strategic guidance and expert recommendations, to help you accelerate your data center transformation.

| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|---------------|------------------------------------|------------------------|--|
| Tetration PDI | On-Prem Small (Enforcement) | CX-PDIB-SE-PRE-TET-OPS | Scope includes 250 workload licenses, 1 application under enforcement and up to 50 workloads license, and 3 integrations. Services include requirements workshop, implementation execution, as built, and knowledge transfer. |
| Tetration PDI | On-Prem Medium (Enforcement + Viz) | CX-PDIB-SE-PRE-TET-OPM | Scope includes 500 workload licenses, 1 application under enforcement and up to 50 workloads enforced, 1 visible application, up to 50 visible workloads, and 3 integrations. Services include requirements workshop, implementation planning and execution, as built, and knowledge transfer. |
| Tetration PDI | On-Prem Large (Enforcement + Viz) | CX-PDIB-SE-PRE-TET-OPL | Scope includes 1000 workload licenses, 2 applications under enforcement and up to 50 workloads enforced per app, 1 visible application, up to 50 visible workloads, and 5 integrations. Services include requirements workshop, implementation planning and execution, as built, and knowledge transfer. |

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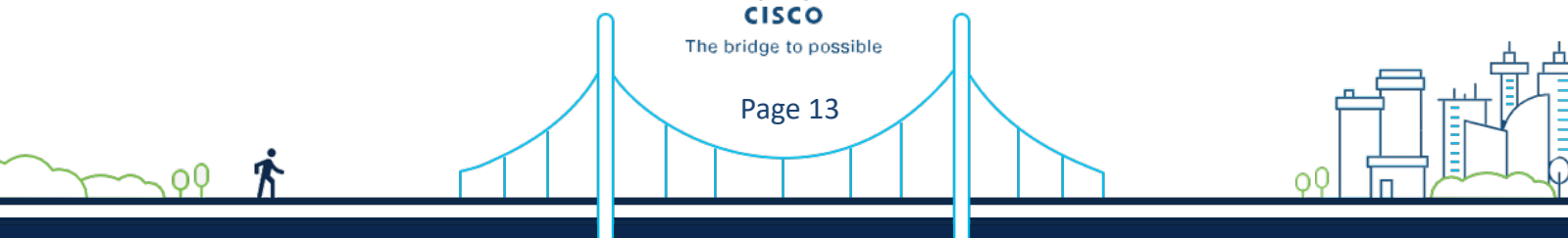
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|--------------|----------------------|----------------------|--|
| ACI PDI | Med Design/Implement | CX-PDIB-DC-PRE-MDI | Scope includes up to 2 DCs with 2 tenants, up to 10 EPGs, 2 domains of VMM integration, 1 fabric, no migration services |
| ACI PDI | Med + Migration | CX-PDIB-DC-PRE-M-MIG | Scope includes up to 2 DCs with 2 tenants, up to 10 EPGs, 2 domains of VMM integration, 1 fabric, with migration services for up to 3 change windows |
| ACI PDI | Large | CX-PDIB-DC-PRE-L | Scope includes up to 2 DCs with 4 tenants, up to 20 EPGs, 2 domains of VMM integration, 1 fabric, no migration services, executed through an agreement with a Cisco Services partner |

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COLLABORATION



Cisco collaboration solutions span a wide variety of technologies, including Collaboration Endpoints, Conferencing, Customer Collaboration, and Unified Communications—all with mobility in mind. You can meet your organizational goals with the help of the professional services and support we have developed around these and many other related technologies.

| MAJOR HEADER | MINOR HEADER | ESI SKU | DESCRIPTION |
|----------------------------|---------------------------------------|----------------|--|
| Collaboration Optimization | UC Solution Upgrade | AS-UC-SMX-USU | Cisco Support AS will work with the customer to perform an upgrade on a single UC deployment consisting of the basic Cisco collaboration portfolio |
| Collaboration Optimization | Architecture Optimization & Stabilize | AS-UC-SMX-AOS | Determine root cause for any current solution stabilization issues being experienced. Can review configuration and provide knowledge transfer. |
| Collaboration Optimization | UC STIG Compliance | AS-UC-SMX-STIG | Identify which components of the UC solution are not STIG compliant and remediate findings for up to 2,500 phones, 5 Analog Gateways, 1 pair CUBE routers, 5 SRST sites with ongoing KT. |

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