



State of Texas Department of Information Resources Deliverables Based Information Technology Services (DBITS) DIR-CPO-5914

DIR-CPO-5914 Deliverables Based Information Technology Services (DBITS)

Please see the [**DIR-CPO-5914 contract website**](#) for more information.

Contract Overview

World Wide Technology, LLC offers deliverables-based information technology services (DBITS) through this contract, specifically: Technology Category 1: Application Development, Maintenance, and Support, Technology Upgrade, Migration, and Transformation; and Enterprise Resource Planning (ERP); Technology Category 2: Business Intelligence (BI), Data Management, Analytics, and Automation, including Data Warehousing; Technology Category 3: IT Assessments, Planning, Independent Verification and Validation (IV&V), and Market Research, Procurement Advisory, and Contract Implementation Services; and Technology Category 4: Project and Program Management. Contracts may be used by state and local government, public education, other public entities in Texas, as well as public entities outside the state. This contract is for services ONLY. No hardware or software products may be purchased.

Contract Documents

[DIR-CPO-5914 Contract](#)

[DIR-CPO-5914 Appendix A Standard Contract Terms and Conditions](#)

[DIR-CPO-5914 Appendix B HUB Subcontracting Plan](#)

[DIR-CPO-5914 Appendix C Awarded Categories](#)

[DIR-CPO-5914 RFO DIR-CPO-TMP-593](#)

How to order

For product and pricing information, contact [Carol Harting](#) at (314) 995-6103

Generate a purchase order made payable to World Wide Technology. You must reference the DIR Contract Number **DIR-CPO-5914** on your purchase order.

DIR Statement of Work (SOW) Process: <https://dir.texas.gov/it-solutions-and-services/buying-through-dir/statement-work-sow>

Product Warranty and Return Policy

WWT is a reseller of third-party products and sells pursuant to the manufacturer's warranty. Customer understands that Vendor is not the manufacturer of the Products or the provider of any OEM Services. Vendor will ensure that all Products sold hereunder are new and are covered by the manufacturer's

standard warranty as made available by the manufacturer. To the extent transferable, Vendor will pass through to Customer any warranty extended to Vendor by the original manufacturer.

Return Policy: Products may only be returned or cancelled in accordance with the manufacturer's return policy.

Manufacturer Warranty Policies (see Policy Below)

Contract details

Vendor ID: 1431912895600

HUB Type: Non-HUB

DIR Contract Number: DIR-CPO-5411

Contract Term End Date: 09/09/2027

Contract Exp Date: 09/09/2030

Contact World Wide Technology

[Carol Harting](#)

Phone: (314) 995-6103

Electronic and Information Resources (EIR) Accessibility

Information regarding Electronic and Information Resources (EIR) accessibility of this vendor's offerings is included in the contract. Agencies purchasing products or services are responsible for complying with Texas EIR Accessibility statute and rules, as defined in TGC 2054 Subchapter M, 1TAC 206, and 1 TAC 213. For additional information, visit the Vendor Website or contact the vendor directly.



Texas Department of Information Resources