



World Wide Technology, Inc.

TECHNOLOGY RUNS ON
GREAT PEOPLE

Workforce Productivity

A COMPLETE SOLUTION

Our customers have hands-on access to cutting-edge collaboration products, demos, labs and POCs in our Advanced Technology Center.

- Jabber
- Lync Interoperability
- WebEx
 - Collaborative Meeting Rooms – Hybrid, Cloud
 - WebEx Meeting Server
 - WebEx Centers – Training, Event, Support, and Meeting
- Video Deployment
 - Cisco video end points
 - Cisco Speaker Track
- AppSpace Content Management
- Vyopta Collaboration Analytics
- Prime Collaboration
- Cisco Solutions Release 10 & 10.5
- Cisco Collaboration Voice
- SMART Board Integration
- Custom Meeting Room Solutions

Workshops:

- Video and Collaboration
- Lync/Jabber in the Enterprise
- Contact Center
- ESC – Enterprise Session Controller
- Collaboration Overview
- Lync/Jabber Federation
- Collaboration Vision

A Better Experience = Better Productivity

Working together should be easy, but large public and private organizations face complex challenges to enterprise collaboration. With the rapid growth of remote workers, rise of BYOD and changing end-user technologies, collaboration solutions must enable employees to connect on any device, anytime, anywhere.

EXPERIENCE AND EXPERTISE

With more than one million phones deployed, WWT has established itself as a trusted advisor for enterprise collaboration and continues to be an industry leader in this rapidly evolving market. In recognition of this fact, Cisco recently named WWT its #1 Enterprise and Federal Collaboration Partner, and WWT is a top Cisco video partner globally. WWT has more than 30 CCIE Voice engineers and more than 90 CCIE engineers overall.

FOCUSING ON THE END USER EXPERIENCE

Organizations increasingly recognize that to maximize workforce productivity, collaboration tools that seamlessly support end user workflows and processes are necessary. Although IT has to consider multiple deployment options, end users simply care about the user experience. They want to communicate without barriers across departments, organizations and differing technologies. With this in mind, WWT designs and implements collaborative architectures that provide users with quality experiences that are secure across all endpoints.

ADVANCED SOLUTION CAPABILITIES

Our Advanced Technology Center (ATC) offers a testing, demonstration and proof-of-concept (POC) lab environment, which is used to troubleshoot issues, evaluate upgrade paths, and review potential solutions and integration options. WWT's ability to demonstrate solutions that are interoperable between OEMs helps leverage your existing investments while ensuring the ability to deploy products with new features. The ATC also supports testing and certification of integration points between many leading platforms.

OUR AREAS OF FOCUS:

UNIFIED COMMUNICATIONS

- Voice
- Unified Messaging

CONFERENCING AND CLIENT EXPERIENCE

- Audio Conferencing
- Web Conferencing
- IM/Presence

VIDEO

- TelePresence
- Room-Based Video
- Digital Signage

CONTACT CENTER

- Social
- Customer Voice Portal
- Remote Expert

ADOPTION SERVICES

WWT's COLLABORATION WORKSHOPS

WWT's Collaboration Workshops offer your organization opportunities to explore our capabilities and learn about how we can assist you in taking the next step on your UC journey. WWT workshops target results that enable clear strategies for positive business outcomes. Our engagement methodology also employs tech briefings, assessments, training, and the capabilities of our deployment organization to assist customers with developing and implementing UC solutions. WWT leverages a proven methodology for the design and implementation of UC solutions based on our Professional Services organization's PDIO (Plan, Design, Implement, and Operate) process.

ENSURING SUCCESSFUL DEPLOYMENTS

WWT ensures successful deployments with our seasoned collaboration experts, Advanced Technology Center (ATC) and Integration Technology Center (ITC). The ATC is a collaborative ecosystem that provides hands-on access to cutting-edge data center, collaboration, networking and security products and an expansive team of engineering resources. WWT's ITC provides a production-class environment for staging, kitting and building your customer productivity solution.

GET STARTED TODAY

Call us at 800.432.7008 or visit www.wwt.com to schedule an Advanced Technology Center appointment and experience the power of WWT's workforce productivity solutions first hand.



ABOUT WWT

World Wide Technology (WWT) brings an innovative and proven approach to how organizations **explore, evaluate, architect and implement** technology.

Our customers have hands-on access to cutting-edge data center, networking, security and collaboration products in our Advanced Technology Center; technical expertise from our expansive team of engineering resources; and accelerated global product delivery, powered by a sophisticated supply chain management infrastructure.

By working with a financially strong, privately held systems integrator with more than \$6B in annual revenue that ranks among the top tier of partners with Cisco, HP, EMC, NetApp, VMware and Citrix, our customers realize the benefits of saving time and money while significantly minimizing risk.

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60 Weldon Parkway
St. Louis, MO 63043 800.432.7008