



IDENTITY AND ACCESS MANAGEMENT

ORGANIZATIONS UNDERSTAND THAT PROVIDING USERS WITH SECURE ACCESS CAN BE CHALLENGING AND STRENUOUS. IDENTITY AND ACCESS MANAGEMENT (IAM) IS AN ENTERPRISE PROGRAM THAT FOCUSES ON ENSURING THAT AUTHORIZED PEOPLE AND DEVICES HAVE THE APPROPRIATE ACCESS AT THE RIGHT TIME.

IAM accomplishes this with two fundamental elements: authentication (“who”) and authorization (“what”). Together these elements bring IT and business value by:

- Reducing risk to an organization’s data and systems.
- Streamlining the authentication and access review process.
- Decreasing the number of accounts end users must remember.
- Enabling stronger monitoring and enforcement on elevated accounts.
- Simplifying password resets while engaging strengthened validation protocols prior to reset.
- Enabling basic and privileged lifecycle management (add, remove, and change).
- Making access decisions easier for business owners.
- Providing cost and time savings through automation.

World Wide Technology’s (WWT) Identity Discipline team has decades of security experience and can provide assessment and/or implementation services that cover the following areas:

- Lifecycle Management
- Network Access Controls (NAC)
- Single Sign-On (SSO)
- Privileged Access Management (PAM)
- Key Management

Assessment services start at the foundational level of people, process, and technology. WWT will conduct an assessment using a variety of information gathering and analysis techniques that include on-site interviews with key stakeholders as well as analysis of current solutions and management. This will help WWT understand the current levels of governance, policy, and technical capabilities related to IAM.

Each of the above elements will be given a Capability Maturity Model Integration (CMMI) rating. This maturity rating is scored from 1 to 5, which mirrors other common approaches for defining the maturity of an organization or specific operations within it.

After conducting the assessment, WWT will deliver a report that details the information gathered, identifies the organization’s overall strengths and weaknesses, lists current and achievable future maturity ratings, and provides recommendations for improvement.

Additionally, WWT can provide implementation services. We begin with an understanding of your current infrastructure and support your staff to understand the configuration you are looking for while meeting your requirements. These technologies can be implemented with a “white glove” approach or side by side with your staff to ensure that understanding the implementation’s configuration is transferred seamlessly to your staff.

After completion of the implementation, WWT will provide documentation on the configuration of the implemented technology and best practices for maintaining it.